

# Colorado Medicaid eConsult Program Overview

Colorado Primary Care Medical Providers (PCMPs) can seek specialist advice through the Colorado Medicaid eConsult Platform as of February 1, 2024. eConsults facilitate communications between PCMPs and Specialists, often eliminating the need for an in-person specialty care visit. Safety Net Connect (SNC) acts as the vendor partner responsible for managing the statewide Platform for Members on behalf of the Colorado Department of Health Care Policy and Financing (HCPF).

## What are the benefits of eConsult?

- ✓ Quick access and reduced wait times to specialty expertise
- ✓ Expedited turnaround time with care management guidance
- ✓ Streamlined care coordination
- ✓ Earlier diagnosis and management limiting disease exacerbation

## How does eConsult work?

eConsults help PCMPs communicate with Specialists about the next steps in Member care similar to a HIPAA compliant, secure email conversation. PCMPs log in to the eConsult Platform, search for the relevant Member and ask an adult or pediatric specialist a clinical question. The Specialist will respond with guidance within 3 business days. Once the PCMP acknowledges and signs off, the eConsult summary can be downloaded and placed in the Member's health record or EHR.

Join our Program Overview Webinar on the 1st Friday of every month 12:15 pm- 1:00 pm MT.

Register [HERE](#).

## Specialties Available

### Adult

- Addiction Medicine
- Allergy & Immunology
- Cardiology
- Dermatology
- Endocrinology
- Gastroenterology
- Hematology/Oncology
- Hepatology
- Infectious Disease
- Nephrology
- Neurology
- OB/GYN
- Orthopedics
- Otolaryngology (ENT)
- Pain Medicine
- Physical Med/Rehab
- Psychiatry
- Pulmonology/Sleep Medicine
- Rheumatology
- Urology

### Pediatric

- Allergy & Immunology
- Cardiology
- Dermatology
- Developmental Pediatrics
- Endocrinology
- Infectious Disease
- Neurology
- Orthopedics
- Otolaryngology (ENT)
- Psychiatry
- Pulmonology
- Urology

Please note that this list may change based on specialty availability.



PCMP

- Signs onto web-based platform
- Submits clinical question
- Receives timely guidance

### eConsult Platform

- Directs question to the specialist
- Tracks status of communications
- Creates summary of eConsult dialog



Specialist

- Provides clinical guidance
- Responds within three days
- Closes eConsult with recommendation



**Ready to Participate?**  
Scan the QR code to begin the enrollment process.

## How do I get started?

Reach out to SNC at [Coloradosupport@safetynetconnect.com](mailto:Coloradosupport@safetynetconnect.com) to ask questions, request a demo, or enroll.