



Counties can earn additional funding by participating in the County Incentives Program. Here's how:

- Meet the criteria outlined in the contract for each of the Incentives
- Meet benchmarks averaged over two 6-month reporting periods: July 1-Dec. 31, 2020 and Jan. 1-June 30, 2021
- Complete submission of all required deliverables
- Counties can earn a maximum of that fiscal year's local share contributed for Medical Assistance administration

County Incentives Program

2020-21 Fiscal Year



The County Administration web page includes:

- More information on each Incentive
- Information on which reports to pull to track progress
- The County Incentives Program contract
- The amount of money possible to earn total and per the County Incentives funding allocations
- And much more!

Visit CO.gov/HCPF/county-admin to learn more.

The Department of Health Care Policy & Financing (HCPF) is pleased to work with our Colorado counties on performance-based benchmarks and deliverables aimed at improving the health and experience of members in the Health First Colorado (Colorado's Medicaid program), Child Health Plan *Plus* (CHP+) and Long-term Services and Supports (LTSS) programs.

20% Eligibility Performance Incentive

Meet 3 of 4 benchmarks: earn 15% of funding
Meet 4th benchmark: earn an additional 5% of funding

BENCHMARKS

Timeliness Applications and Redeterminations: Process new applications and redeterminations on time 95% of the time.

Backlog: Average case backlog at each 6 month reporting period end must be less than the limit based on county size.

County Size	Application Backlog	Redetermination Backlog
Large	≤ 75 cases	≤ 280 cases
Medium	≤ 10 cases	≤ 28 cases
Small	≤ 3 cases	≤ 10 cases

LTSS Timeliness and Redeterminations: Process Long-term Services and Supports (LTSS), including Long-term care (LTC), Home- and Community-based Services (HCBS) and Program of All-inclusive Care for the Elderly (PACE) new applications and redeterminations on time 95% of the time.

Case Maintenance: 85% of case changes need to be processed within 15 calendar days.

30% Training and Quality Incentive

Meet Quality benchmarks and Training benchmarks to earn 30% of funding

BENCHMARKS

Quality: Meet quarterly with HCPF staff to review quality assurance and audit findings.

Training: 75% of staff who can authorize a Medical Assistance case in CBMS complete 6 hours of training throughout the fiscal year.

30% Cyber Security Incentive

Complete and submit a Risk Assessment and Remediation Plan for the fiscal year by July 5, 2021.

- There is no template for this fiscal year's Risk Assessment and Remediation Plan deliverable.
- Each county will have its own unique deliverable, sent by the Department directly to the county director, secondary director and any other contacts identified by county leadership.

The deliverable will include:

- New questions from 12 of the 17 Colorado Information Security Policies (CISPs)
- Data privacy questions from the federal Health and Human Services (HHS) Risk Assessment
- Responses from the previous fiscal year's assessment of five of the 17 CISPs

If any of your county's responses to the questions answered in the previous fiscal year have changed, the responses should be updated.

20% Continuous Eligibility Incentive

Redetermine eligibility within 90 calendar days for 90% of members who require redetermination at the end of the COVID-19 Public Health Emergency

- Populations include:
- Health First Colorado (HFC) members
- Child Health Plan *Plus* (CHP+) members
- Long-term Services and Supports (LTSS) members