

# Welcome

## We are Recording



Avoid sharing protected health information

## Use Chat



Please ask questions

## Slides



Will be Shared to webpage and via newsletter

## Listening by Phone



Press \*6 to unmute your line or \*9 to raise hand

## Closed Captioning



Click the Live Transcript icon at the bottom of your screen

## Webpage



<https://hcpf.colorado.gov/mobilecrisisresponse>  
<https://hcpf.colorado.gov/securetransport>

# HCPF Behavioral Health Secure Transportation Stakeholder Meeting

July 17, 2023  
9:00am

# Agenda

- Welcome and Introductions
- Overview
- Reimbursement Strategy
- Get Enrolled!
- Get Reimbursed!
- Q&A About Behavioral Health Secure Transportation

# Introductions



**Meghan Morrissey**  
Behavioral Health  
Secure Transportation  
Policy Advisor  
Colorado Department  
of Health Care Policy  
& Financing (HCPF)



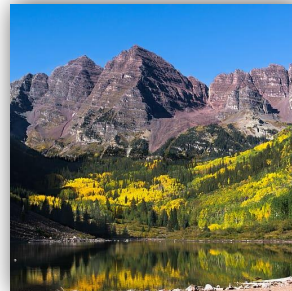
**Emily Holcomb**  
Mobile Crisis Policy  
Advisor  
Colorado  
Department of  
Health Care Policy  
and Financing (HCPF)



**John Lentz**  
Wraparound Services  
Unit Supervisor  
Colorado  
Department of  
Health Care Policy  
and Financing  
(HCPF)



**Jennifer Holcomb**  
Behavioral Health  
Managed Care  
Section Manager &  
SUD Senior Staff  
Authority, HCPF



**Marc Condijani**  
Manager of Crisis  
Services Colorado,  
BHA



**Alexandra Haas**  
Policy Supervisor of  
Health Facilities &  
EMS Division, CDPHE



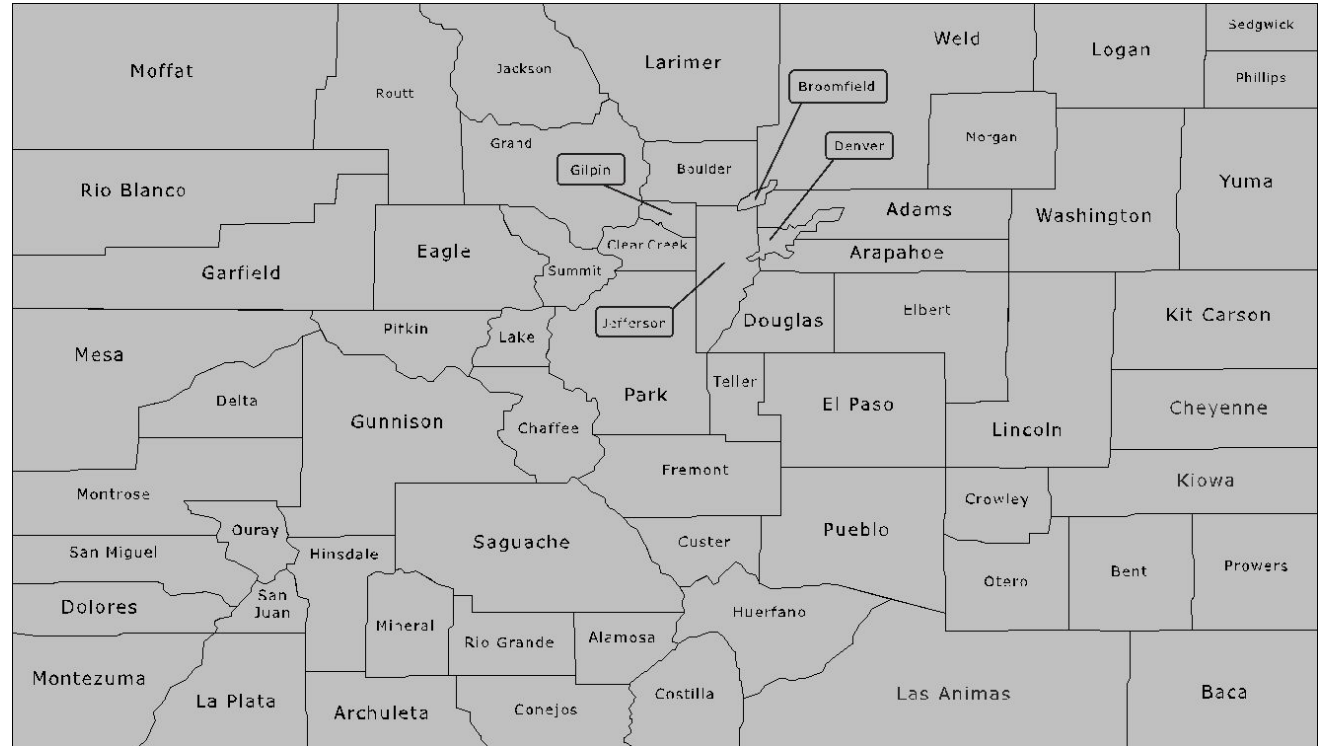
**COLORADO**  
Department of Public  
Health & Environment



**COLORADO**  
Department of Health Care  
Policy & Financing



**COLORADO**  
Behavioral Health  
Administration



**COLORADO**  
Department of Health Care  
Policy & Financing

# Stakeholders



# Behavioral Health Secure Transportation (BHST) Overview



# Behavioral Health Secure Transportation (BHST) Goals

- New alternative option for secure transportation throughout levels of behavioral health care
- Administratively simple
- Billed separately from other services, including Mobile Crisis Response (MCR)





# BHST Basics

- HB 21-1085 mandates secure transportation for behavioral health crises with payments from Health Care Policy and Financing (HCPF) no later than July 1, 2023.
- HCPF is developed this new benefit for Medicaid members in alignment with mobile crisis response and transportation best practices.
  - HCPF Rule adopted on April 14, 2023
    - Published in [CCR 10 CCR 2505-10 8.000](#)
    - Enrollment opened June 1, 2023
    - Benefit live on July 1, 2023

# Behavioral Health Secure Transportation (BHST) Reimbursement



# Medicaid Transportation Spectrum

Scheduled

Unscheduled

Non-Medical Transport

Non-Emergent Medical Transport

Behavioral Health Secure Transport

Emergency Transport

Scheduled trips to non-medical places that support member health and community integration

\*eligible to Medicaid waiver members only

Scheduled trips to provide continuity of care to members, including planned outpatient or inpatient appointments

Urgent transportation to members in behavioral health crisis

Urgent and emergent transportation due to medical emergency to highest level of care



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# Medicaid Reimbursement

## Behavioral Health Secure Transport

Urgent transportation to members in behavioral health crisis

- Aligns with current transportation [mileage rates](#)
- No payment differential based on licensure nor vehicle type
- **Fee-for-service rates**
  - A0999 = \$262.66**
  - A0425 = \$6.10 per mile**
- Billed directly to HCPF



# BHA Reimbursement Option

## General Accounting Encumbrance (GAE)

- Available to Administrative Service Organizations (ASO) and Community Mental Health Centers (CMHC) only
- Contact [marc.condojani@state.co.us](mailto:marc.condojani@state.co.us)



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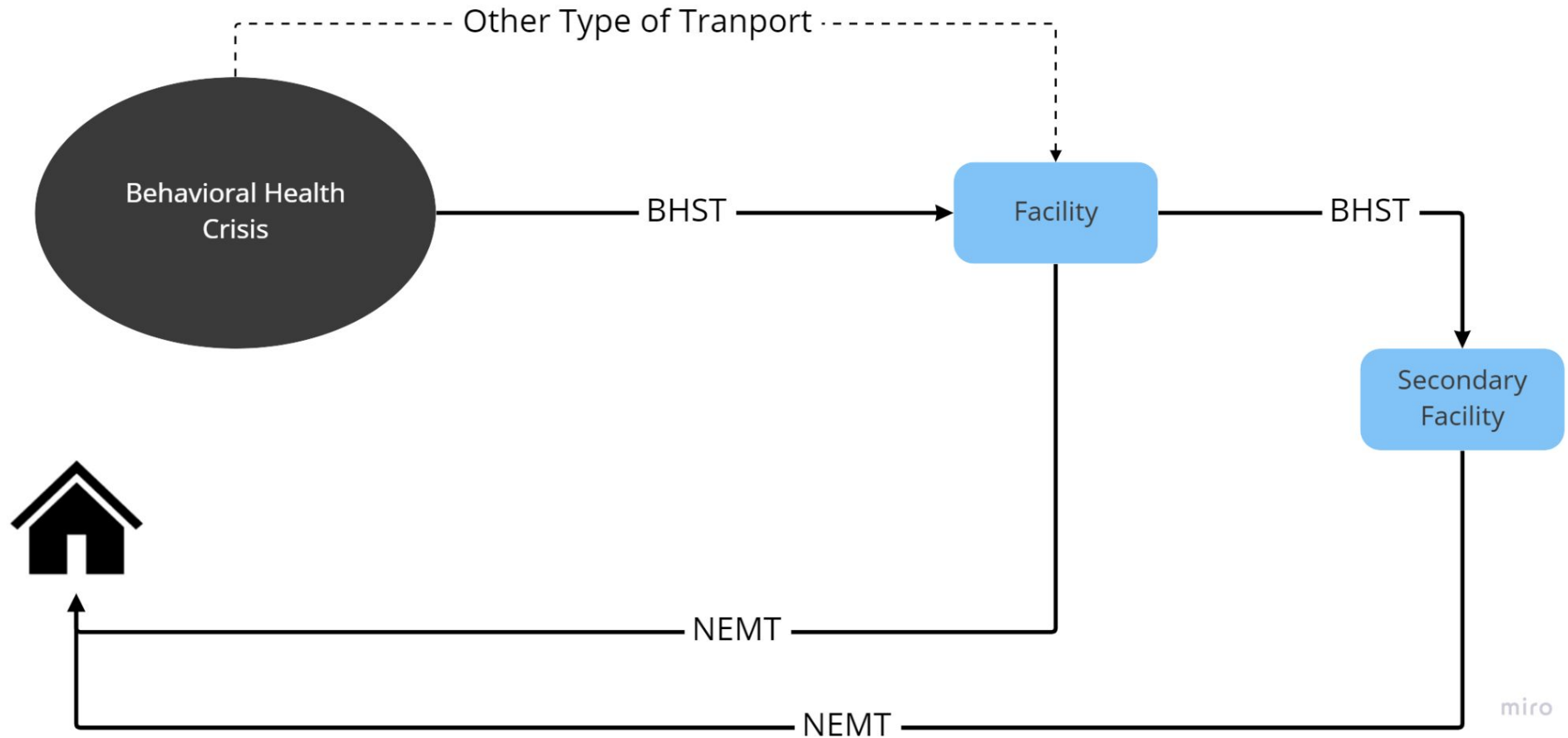
Department of Health Care  
Policy & Financing

# Funding Opportunities

EMS Funding:

<https://cdphe.colorado.gov/ems-and-trauma-funding>

# BHST in Practice: Client Journey



# Current Responsibilities

CDPHE	Data Collection
HCPF	Reimbursement strategy
BHA	Reimbursement strategy and best practices
Counties	License BHST providers and permit BHST vehicles
BHST Providers	Obtain BHST licenses and permits from each county of planned operation Optional: Enroll as NEMT provider if interested in providing return trip



# Get Enrolled!

# BHST Licensing/Permit Matrix

	<p><b>Type 1 Vehicle</b> means a permitted vehicle with a permanent safety partition that separates the driver from the passenger compartment.  <b>1:1 Staff ratio</b></p>	<p><b>Type 2 Vehicle</b> means a permitted, non-partitioned vehicle.  <b>1:1 Staff ratio plus Driver</b></p>
<p><b>Class A</b> means secure transportation services licensed to use physical restraint during secure transport</p>	<p>Capacity to restrain in a partitioned vehicle</p>	<p>Capacity to restrain in a non-partitioned vehicle</p>
<p><b>Class B</b> means secure transportation services that are not licensed to use physical restraint during secure transport.</p>	<p>No capacity to restrain in a partitioned vehicle</p>	<p>No capacity to restrain in a non-partitioned vehicle</p>

## Get Licenses and Vehicle Permits

- BHST Licensing/Permitting County Contacts List  
[https://hcpf.colorado.gov/securetransport\\_countycontacts](https://hcpf.colorado.gov/securetransport_countycontacts)

# Important Enrollment Update

To simplify enrollment issues, Behavioral Health Secure Transportation is now its own provider type. When enrolling, please select ATYPICAL and enrollment type 97 - Behavioral Health Secure Transportation (Specialty Type Secure Transportation 773). Please enroll as a provider via the [Provider Portal](#) following the [Medicaid Enrollment Process](#).

# BHST Provider Enrollment Requirements

Behavioral Health Secure Transportation  
 Provider Type: 97  
 Specialty: Secure Transportation  
 Specialty Code: 773  
 Enrollment Type: Atypical

Enroll via Portal:

<https://colorado-hcp-portal.coxix.gainwelltechnologies.com/hcp/provider/Home/tabid/135/Default.aspx>

- Each service location must complete a separate application.

## Required Attachments:

- Board of County Commissioners license for secure transportation services for each county of operation.
- Board of County Commissioners vehicle permit for each vehicle.
- W9 (signed and dated within the last 6 months)
- Voided business check (no temporary checks or deposit slips) or bank letter (dated within the last 6 months)
- Malpractice/Liability insurance information must be entered in the application; however, proof of insurance is not a required attachment.

## General Requirements:

- Employer Identification Number (EIN); IRS 147C EIN Verification Letter is not a required attachment

Risk Level:	Limited	Fee Req'd?	No	NPI Req'd?	No
Medicare Req'd?	No	OOS Allowed?	No	BT Allowed?	No

# Administrative Simplicity

No application fee

No National Provider Number (NPI)

Other HCPF Providers Eligible to use BHST codes:

- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)  
Specialty: Specialty: County Agency  
Specialty Code: 124
- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)  
Specialty: Emergency  
Specialty Code: 324

# NEMT Provider Enrollment

- Provider Type 73 [Non-Emergent Medical Transportation](#)
  - BHST requires providers have CPR and First Aid
  - NEMT requires providers have BLS
- HCPF [Provider Enrollment](#)
  - Allow up to one month for processing



# Troubleshooting

For enrollment support:

<https://hcpf.colorado.gov/provider-help>

Contact Gainwell 7:00 a.m. - 5:00 p.m. MT  
Monday - Friday at: **1-844-235-2387**

- <https://hcpf.colorado.gov/virtualagent>
- note your call tracking number (CTN)
- [Field representatives](#) for locally assigned support

# Lessons Learned

- submitting via phone can cause errors
- there is no federal taxonomy for this service, so no NPI number is necessary (reload page with atypical selected)
- data in the data fields must match the supporting documentation. Common reasons for applications to be returned are:
  - ❑ Missing Licenses (dates or license #)
  - ❑ Incorrect W-9 tax classification
  - ❑ Incorrect Banking or Electronic Funds Transfer (EFT) information
  - ❑ Outdated insurance policies



# Enrollments

- 16 enrollment applications
- plan to post a list of enrolled providers

# Local Collaboration

Once BHST providers have obtained appropriate licenses and permits, it is recommended that BHST providers advise local agencies of their operations. Some suggestions for connections include:

- Local dispatch agencies, also known as [Public Safety Answering Points \(PASP\)](#). It is recommended that you contact the administrative line instead of 911 for routine matters.
- [Mobile Crisis Response](#) Teams
- [Emergency medical transportation services](#)
- Community behavioral health services
- Facilities

# Get Reimbursed!

# BHST Billing Manual

Fee-for-service benefit:

<https://hcpf.colorado.gov/BHST-manual>

# Provider Resources

## Beginner Billing Training: Professional Claims (CMS-1500)

Second and Fourth Thursday of Each Month from  
9am-11:30am

sign up: <https://hcpf.colorado.gov/provider-training>

# Resources

- House Bill [21-1085](#)
- CDPHE Rule [6 CCR 1011-4](#)
- [HCPF Website:](#)  
<https://hcpf.colorado.gov/securetransport>
  - [BHST Licensing/Permitting County Contacts List](#)
  - [BHST Billing Manual](#)
- [Colorado Counties, Inc](#)
- HCPF Newsletter



# Funding Opportunities

EMS Funding:

<https://cdphe.colorado.gov/ems-and-trauma-funding>

# Next Steps

## Behavioral Health Secure Transportation Implementation Check In (hosted by CCI)

- Thursday, August 10<sup>th</sup> from 10 -11 am
- Please join county leaders, providers and others to explore how things are working six months into the launch of this new service and corresponding licensure requirement. The meeting may include some special guests from the Colorado Department of Health Care Policy and Financing and the Colorado Department of Public Health and Environment but is largely intended to be an unstructured opportunity to hear how the roll out of this new service is going and what pressure points might exist.
- Join Zoom Meeting  
<https://us02web.zoom.us/j/85019942709?pwd=NUVGVzVja1N4MWRiZXVDMEtGa2xMdz09>  
Meeting ID: 850 1994 2709  
Passcode: 191533

## HCPF/CDPHE/BHA Technical Assistance Meeting

- Wednesday August 23 from 9 to 10 a.m.
- [Register for the meeting](#)



# Thank You and Questions

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