



# County Grants Year-End Report Out Agenda

*FY 22-2023 County Grant Program*

**Wednesday, June 14,  
2023**

**Zoom Virtual Meeting**

Register in advance for this webinar:

[https://us06web.zoom.us/meeting/register/tZMlcOmtrjlvGdbu5vrrrAfYwfuVg6k\\_Ap\\_w](https://us06web.zoom.us/meeting/register/tZMlcOmtrjlvGdbu5vrrrAfYwfuVg6k_Ap_w)

After registering, you will receive a confirmation email containing information about joining the webinar.

<b>Wednesday, June 14, 2023</b>		
<b>9:00 pm - 1:30 pm</b>		
Time	Event/Project	Participant(s)/Speaker(s)
8:55 - 9:00 am	Participant Virtual Check-In	All participants
9:00 - 9:15 am	Meeting Logistics and Event Expectations	Sarah Rogers Kim Preeson
9:15 - 9:30 am	Opening Remarks	Kim Bimestefer, Executive Director
9:30 - 10:00 am	Project Sharing	Rachel Reiter, PCA Office Director
<b>Customer Service: 10:00 a.m. - 11:20 a.m.</b>		
10:00 - 10:30 am	Denver County Call Center Improvements	Denver County
10:30 - 11:00 am	Lake County Language Access Project	Lake County



11:00 - 11:30 pm	Conejos County Phone Improvement Projects	Conejos County
11:30 - 12:15 pm	Q&A	Denver, Lake and Conejos + Audience
12:15 - 12:30 pm	Break	

<b>County Workforce Supports 11:20 a.m. - 3:00 p.m.</b>		
12:30 - 1:00 pm	Lake County Secondary Trauma Project	Lake County
1:00 - 1:10 pm	Q&A	Lake + Audience
1:15 - 1:20 pm	Final Remarks	Rachel Reiter, PCA Office Director
1:20 - 1:30 pm	FY 2022-23 County Grant Program Closeout	Kim Preeson and County Relations Team
1:30 pm	Adjourn	

**Department Contacts:**

Do you need help? Do you have a question? Does a case need to be escalated? There are two ways you can contact the HCPF County Relations team.

1. [County Relations Web Form](#). Try this method first. It allows you to enter details to help us resolve your issues.
2. County Relations Email. You can still email us at [HCPF\\_CountyRelations@state.co.us](mailto:HCPF_CountyRelations@state.co.us). Your email to us will automatically create a service ticket with your email included. We cannot open encrypted messages within our ticketing system.

