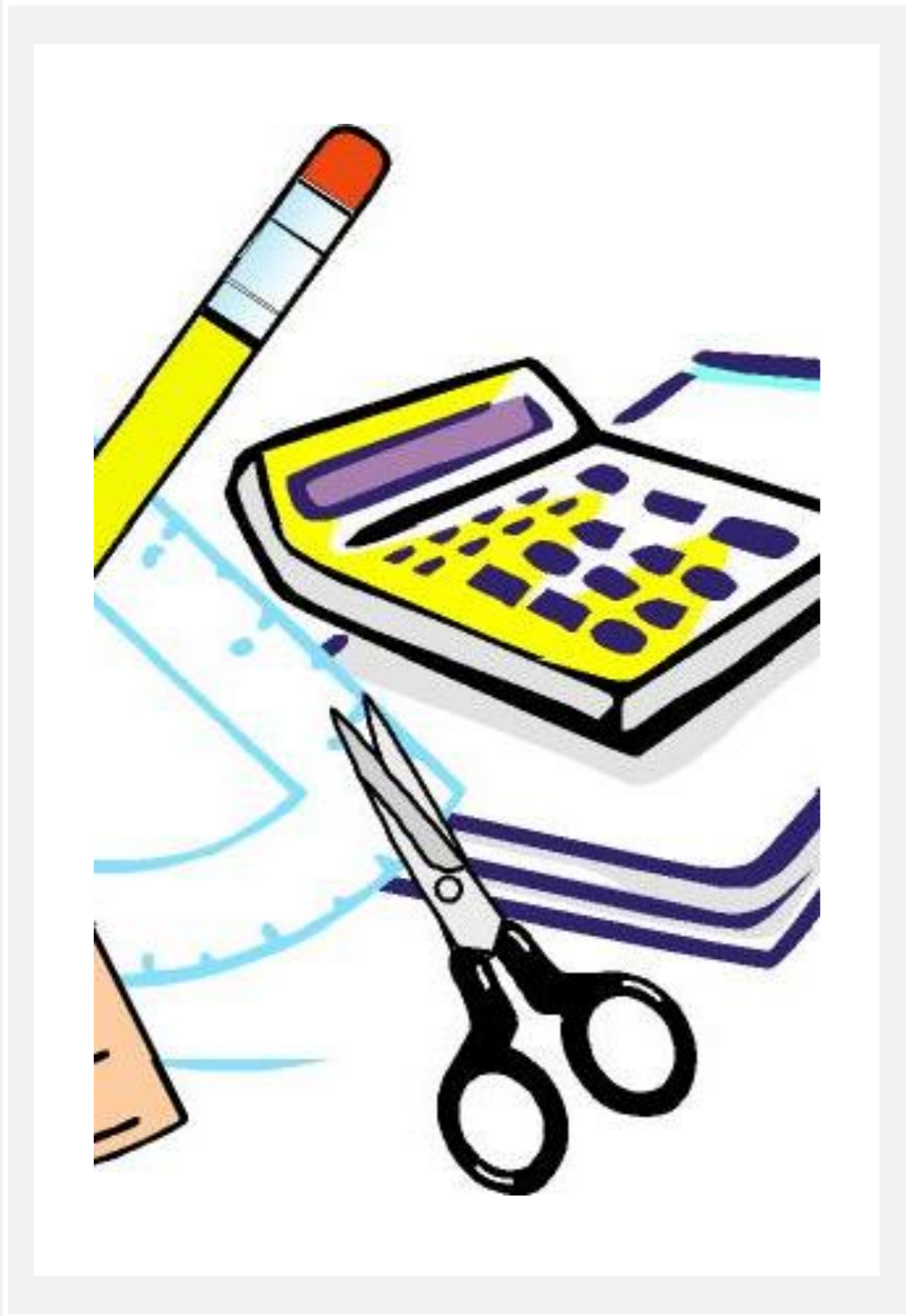


**ADULT IDD WAIVER
REDESIGN
STAKEHOLDER
MEETING**

**Improving
Home and
Community-
Based Services
for Adults with
Intellectual and
Developmental
Disabilities**

AGENDA

1. Welcome and Introductions 9:30 a.m.
2. Stakeholder Meeting Notes Review 9:40 a.m.
3. Stakeholder Open Forum #1 9:45 a.m.
4. Co-chair Report and Current Business 9:55 a.m.
5. Parking Lot Log Trends 10:05 a.m.
6. OCL Roadmap and Overarching Timeline 10:20 a.m.
7. Needs-Based Criteria and Case Studies 10:30 a.m.
8. BREAK 10:50 a.m.
9. Governor's Budget and Next Steps Discussion 11:00 a.m.
10. Parking Lot Review 12:05 p.m.
11. Stakeholder Open Forum #2 12:10 p.m.
12. Next Steps 12:20 p.m.
13. Adjourn 12:30 p.m.



MATERIALS

Agenda

Draft Stakeholder
Meeting Summary

OCL Roadmap and
Overarching Timeline

Governor Jared Polis
FY 2020-2021 Budget
Proposal- sent
electronically

WELCOME AND
INTRODUCTIONS

Introductions

Housekeeping

In the room: please silence your cellphone

On the phone: please press *6 to mute your phone when not talking, and *6 to un-mute

Everyone: please start comments with your name and speak clearly and loudly

Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

OFFICE OF COMMUNITY LIVING VISION



ACCESS

*Streamline Access
to Services*



COORDINATE

*Improve Service
Coordination*



RECEIVE

*Increase Service
Options and Quality*

GETTING STARTED

Stakeholder Meeting Summary Review

Co-chair Report and Current Business

Open Forum

PARKING LOT LOG DOCUMENT TRENDS

- WE HAD FEEDBACK FROM 1 PERSON:
 - NEED FOR HIGHER PROVIDER PAY RATES FOR SERVICES
 - NEED FOR RETAINER PAYMENTS
 - DAY HABILITATION LIMIT IS INADEQUATE
 - CONSUMER DIRECTION NEEDS TO BE EXAMINED FOR RESIDENTIAL HABILITATION
 - THERE NEEDS TO BE REAL TIME EDITING ON THE REMAINING SCS'S
 - THE NEEDS BASED CRITERIA NEEDS TO BE EXAMINED
 - NEED TO ALIGN THE PERSONAL CARE SERVICE ACROSS ALL WAIVERS
 - NURSE PRACTICE ACT- J TUBES AND ENTRENIC SERVICES SHOULD BE ADDED IN RESIDENTIAL SERVICES
 - ADD SELF ADVOCACY AND EMPOWERMENT TO REMAINING SERVICE COVERAGE STANDARDS
 - PROVIDER STANDARDS AND QUALIFICATIONS NEED TO BE VETTED



OCL ROADMAP

Improve Access & Case Management Projects

1. Case Management Redesign-New Qualifications
2. Case Management Redesign-Reimbursement Methodology
3. Colorado Choice Transitions Sustainability-ICM
4. Conflict Free Case Management (CFCM)
5. HCBS-DD Waiting List Management
6. New Assessment Tool / Person Centered Planning Process
7. New Case Management IT System (Aerial)
8. No Wrong Door Pilot

Evaluate & Improve Benefits Projects

1. CHRP Waiver Expansion
2. Colorado Choice Transitions Sustainability-HCBS Benefits
3. Cross-System Crisis Response Pilot
4. HB18-1407 - Wage Pass-Through Policy
5. Hospital Back-Up Program
6. IDD Waiver Redesign
7. Nursing Home Innovation Analysis
8. PACE Encounter Data
9. Regional Center Task Force Implementation
10. Roadmap to Serve Older Adults with Disabilities

Where We Are Headed

One place for eligibility and options counseling functions, separate from case management

CMAs serve all people needing LTSS

Alignment across and reduction of HCBS waivers, waiver with a menu of services

Everyone can access individualized budgets and self-directed service options

Social determinants of health incorporated into HCBS programs

Right level of oversight of internal operations, vendor operations, and providers, carried out by the right people

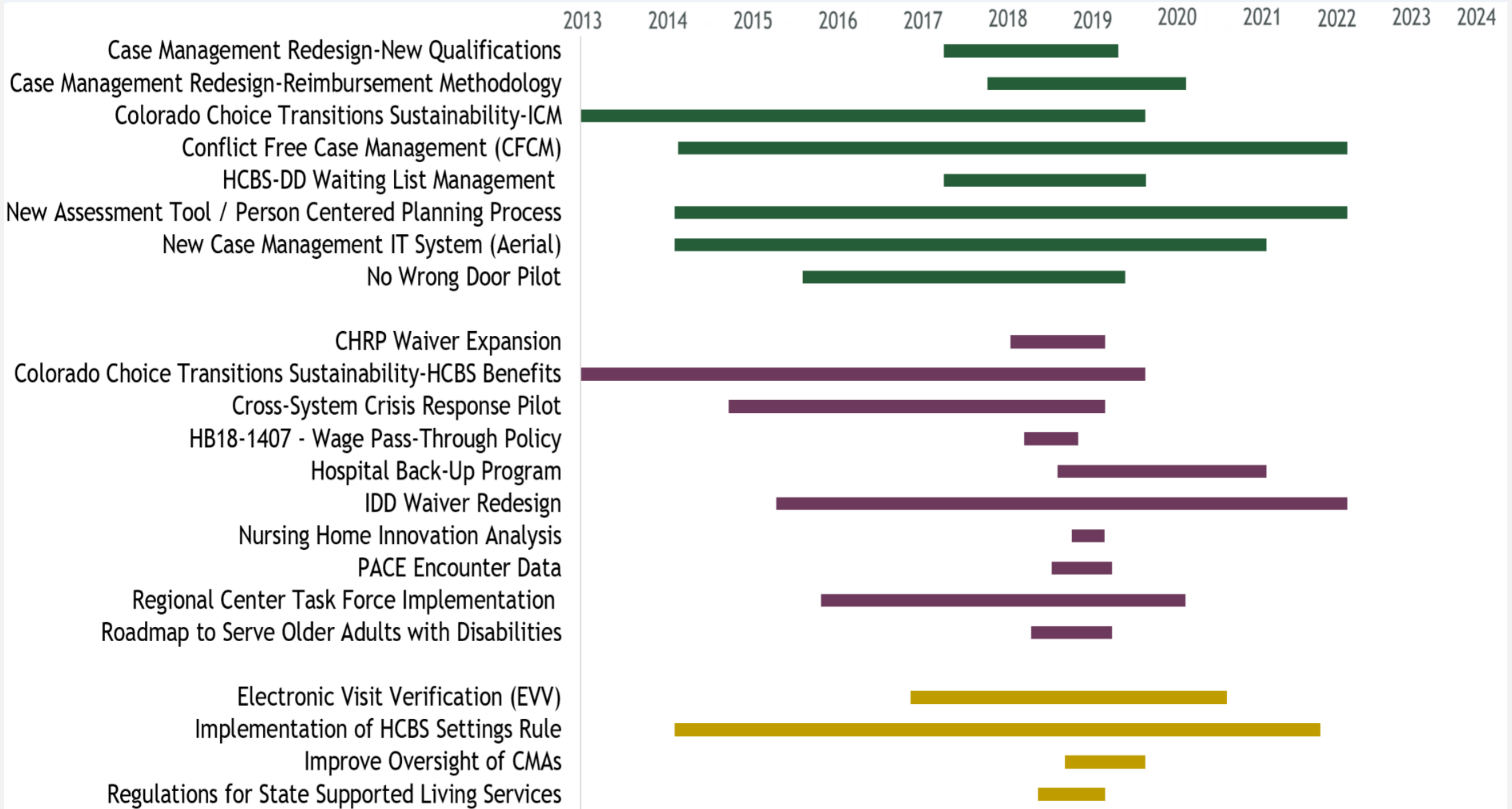
Cost-appropriate and sustainable LTSS system as population grows

Increase Oversight & Stewardship Projects

1. Electronic Visit Verification (EVV)
2. Implementation of HCBS Settings Rule
3. Improve Oversight of CMAs
4. Regulations for State Supported Living Services

Focus on Affordability

OVERARCHING TIMELINE



WHY NEEDS BASED CRITERIA (NBC)?

In order to get a ballpark estimate of the cost of a redesigned consolidated waiver, we had to know which participants in the SLS waiver actually need Residential Habilitation.

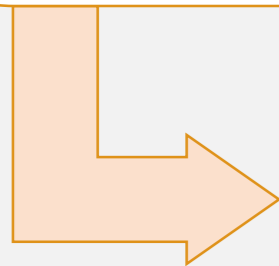
To address the DD Waiver Waiting List it was also necessary to determine what level of Residential Service people needed.

While regulation currently identifies that a participant must requires access to 24 hour support, there is currently is no assessment to determine that specific need.

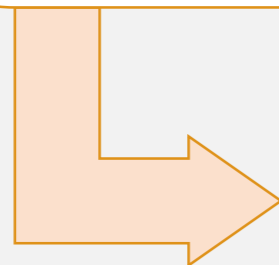
The new LTSS Assessment Tool determines Level of Care/Functional Eligibility and has targeting criteria for each specific waiver and the DD waiver needs an adjunct set of criteria for Residential Habilitation.

OVERVIEW OF CASE STUDIES PROCESS

Build from the aggregate Phase I case studies and determine a small subset real-life sample



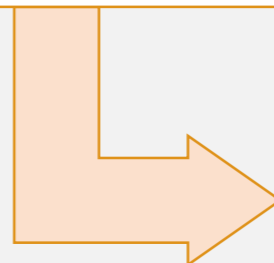
Recruit volunteers to participate in real life examples for 15 case studies



Identify missing elements in the Needs-Based Criteria



1. Exceptional behavioral or medical support needs
2. Caregiver capacity issues
3. Living arrangements frequency and intensity of support needs
4. Medical devices or treatments needed
5. Technology gaps which could promote independence



Paint a picture of the impact on quality of life for members

PHASE I CASE STUDIES



Sample of 432 HCBS-DD and SLS waiver participants.



Aggregate trends identified and analyzed



Predominant daily living activities from Washington algorithm



Degree to which sample members meet each of the criteria in the Needs Based Criteria algorithm



Trends were identified via demographics, living situations, support networks



PHASE 2 CASE STUDIES

- 15 real life Member examples
- Stakeholder panel record reviews
- Drill down into each of the Washington NBC algorithm elements

REFINING NEEDS-BASED CRITERIA



Using case studies with real life examples to ascertain the impact to people and their quality of life



Department needs data to capture exceptional behavioral and medical support needs in the NBC



Additional factors of living arrangements, other support networks, and technology needs that could support independence

HOW TO GET INVOLVED

- The OCL is recruiting 10 stakeholder volunteers to sit on 2 separate panels- maximum of 5 stakeholders each panel
- Lead by the OCL's contractor
- Time commitment is approximately 30 hours total of record review panel sessions
- The timeframe is November 2019 through the end of January 2020.
- We will be sending outreach letters to Members/Guardians in the sample and to potential volunteers for panels



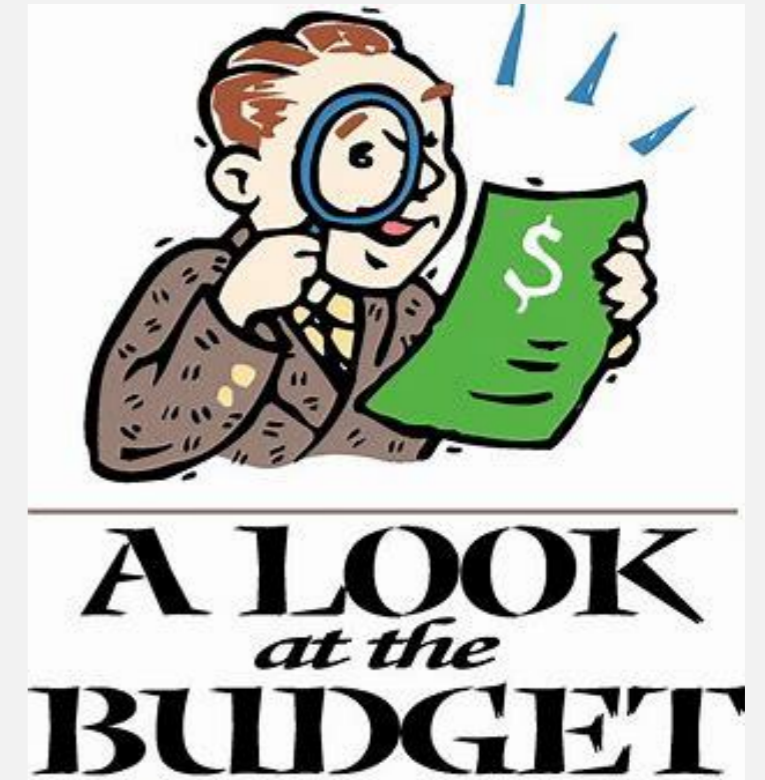
Discussion: Any ideas about how we can recruit a diverse representation of stakeholders to participate in the review?



10 MINUTES

GOVERNOR JARED POLIS FY 2020-2021 BUDGET PROPOSAL

- By now you have seen the Governors Proposed Budget as we have sent it to you on November 1st.
- You will note that IDD WRD is not included.





NEXT STEPS DISCUSSION

- Given that there is no appropriation to fund the implementation of a redesigned waiver, **what next steps can we take to advance this work in whatever way possible with out an appropriation?**
- One idea: Incremental Steps and Alignment
 - Use the developed SCS's as a guide for alignment across HCBS waivers, to simplify and streamline the HCBS system and build provider capacity.
- **Other ideas?**



TODAY'S PARKING LOT LOG

WRAPPING UP

OPEN
FORUM



NEXT
STEPS



CONTACT INFORMATION

- For any **stakeholder questions** around this engagement please contact:
 - John Barry John.R.Barry@state.co.us
- For any **policy questions** around this engagement please email:
 - HCPF_IDDWaiverRedesign@state.co.us

THANK YOU!