



**COLORADO**

Department of Health Care  
Policy & Financing

Dear Provider,

Effective May 1, 2021, Keystone Peer Review Organization (Kepro) will replace eQHealth Solutions Inc. as the new Utilization Management (UM) vendor to administer the ColoradoPAR Program, the Department of Health Care Policy & Financing's (the Department) Prior Authorization Request (PAR) program. This includes PARs for:

- Audiology
- Diagnostic Imaging
- Durable Medical Equipment
- Molecular Testing
- Out of State Inpatient Admissions
- Outpatient Physical and Occupational Therapy
- Outpatient Speech Therapy
- Pediatric Behavioral Therapy
- Pediatric Personal Care Services
- Select Surgical Procedures
- Synaxis®
- Transplants
- Transgender Services

Visit the [ColoradoPAR: Health First Colorado Prior Authorization Request Program web page](#) to access all communications and information available on the vendor transition. Click on the green box titled "eQ to Kepro Transition Information" to access to Kepro's provider training schedule, links to register for training, and training materials. Click on the green box titled "Kepro PAR Portal Registration" to register for Atrezzo, the Kepro provider portal.

Email [coproviderregistration@kepro.com](mailto:coproviderregistration@kepro.com) if experiencing any technical issues while registering for provider training. Email [coproviderissue@kepro.com](mailto:coproviderissue@kepro.com) or contact the Kepro call center at 1-720-689-6340 with any questions registering for Atrezzo.

Call 1-888-801-9355 or email [co.pr@eqhs.com](mailto:co.pr@eqhs.com) with questions for eQHealth Solutions Inc. Email [hcpf\\_um@state.co.us](mailto:hcpf_um@state.co.us) with questions for the Department on the UM vendor transition or PAR process.

Thank you,

Department of Health Care Policy & Financing

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