



Dear Home and Community-Based Services Providers,

The payment method for the Personal Emergency Response System (PERS) Monitoring service on the Supported Living Services (SLS) waiver has been corrected to capture a monthly rate. Prior Authorization Requests (PARs) have been updated to reflect the monthly rate for service lines effective December 1, 2023, and later.

Effective December 1, 2023, SLS providers for PERS Monitoring should bill **one unit per month, at their negotiated monthly rate**, for service code **S5161 U8**.

Providers should bill using the one unit-per-dollar payment method for services rendered prior to December 1, 2023. If claims were previously denied, please rebill.

A separate service code has been created for PERS Install/Purchase as a result of these changes. SLS providers should use service code **S5160 U8** for PERS Install/Purchase effective December 1, 2023.

Providers can view a member's PAR status in the [Provider Web Portal](#). In order to look up a PAR on the Web Portal, users should choose the "Care Management" option from the home page and click on "View Status of Authorizations." Users should then enter the member information and approved Prior Authorization (PA) number into the Web Portal to search for the PA status.

Refer to the [Viewing Prior Authorizations in the Portal Quick Guide](#) for more information.

Thank you,

Department of Health Care Policy & Financing