



Dear Home Health Private Duty Nursing Provider,

A temporary administrative approval process for Private Duty Nursing (PDN) Prior Authorization Requests (PARs) was announced to be effective until December 31, 2022. Note this is an administrative approval process not a pause. Providers will still need to submit all necessary documentation. This process has been extended through **February 28, 2023**.

Contact Kepro for help submitting PAR Reconsiderations or new PARs or if the provider has not completed training. Contact the ColoradoPAR program for a resubmission plan if the PAR was denied prior to the administrative approval process. Visit the [Provider Contacts web page](#) for contact information.

Contact [homehealth@state.co.us](mailto:homehealth@state.co.us) for any other questions.

Dear Home Health PDN Provider,

The Department of Health Care Policy and Financing (the Department) has heard concerns regarding the PDN PAR process. Our shared goal is to ensure Colorado has programs that provide people with access to the services they need. This is especially true for those with complex healthcare needs. We continuously evaluate how to best balance our responsibility to ensure our members have timely access to care and our federal responsibility to demonstrate services are medically necessary at the level approved.

**Effective immediately, the Department is initiating a Temporary Administrative Approval Process on PDN PARs until December 31, 2022. Please note this is an Administrative Approval Process not a pause. Providers will still need to submit all necessary documentation.**

This information will be posted to the Department website, shared with home health agencies, providers and members immediately. Over the coming weeks, we will develop additional educational materials and operational guidance for providers and a family-friendly resource for members to better understand their nursing level benefits (including intermittent nursing).

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This Temporary Administrative Approval process will allow time to conduct outreach to families, work with providers to ensure they understand PAR documentation and continuation of benefits requirements, and update notices to ensure greater clarity.

Contact Kepro at [coproviderissue@kepro.com](mailto:coproviderissue@kepro.com) for help submitting PAR Reconsiderations or new PARs.

Members may contact [homehealth@state.co.us](mailto:homehealth@state.co.us).

Thank you,

Department of Health Care Policy & Financing

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