



Dear Case Manager,

The Service Plan migration from the Benefits Utilization System (BUS) application has been postponed until further notice.

Please disregard the previous communication providing start and completion dates for this effort.

A future communication will be sent with updated information about the remaining data migration effort when available.

Thank you,

Department of Health Care Policy & Financing

---

Dear Case Manager,

Case Managers will start to see Service Plan data migrated from the Benefits Utilization System (BUS) starting on Monday, August 8, 2023.

The migration process will occur over a period of time due to the size of these files. Partial data will be visible in the Care and Case Management (CCM) system.

This migration effort is anticipated to complete on Monday, August 14, 2023.

Contact the [CCM Call Center](#) with any questions.

Thank you,

Department of Health Care Policy & Financing

---