



Dear Managed Care Organization Trading Partner/Submitter,

Note: This email is intended for only those submitters who use the Electronic Data Interchange (EDI) X12N 834 report.

A new enrollment stop reason code 16 "PCMP does not accept client's age" may appear on an X12N 834 report, effective June 29, 2022. This code will appear for members who are disenrolled from the Primary Care Medical Provider (PCMP). This applies to members who were enrolled with a PCMP through auto assignment and who no longer fall within the accepted age range of that PCMP.

The [834 Companion Guide](#) has been updated to reflect this change.

Contact the [Provider Services Call Center](#) with any questions at 1-844-235-2387 and select Option 2 and then 3 for Electronic Data Interchange (EDI) assistance.

Thank you,

Department of Health Care Policy & Financing

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