



Dear Provider,

Claims which were put in a temporary suspend status were previously reported to have been released on Friday, August 7, 2020; however, some of these claims (those with a date of service of July 1, 2020) were not released until Friday, August 14, 2020. These claims will be reflected on Remittance Advice reports beginning Monday, August 17, 2020.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

Claims which were previously put in a temporary suspend status, as described in the previous communication below, have been released by DXC as of today, Friday, August 7, 2020. This will be reflected on Remittance Advice reports beginning Monday, August 10, 2020.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

The known issue described in the issue below was resolved on August 3, 2020, and claims are no longer being put in temporary suspend status due to the rate changes implemented on July 1, 2020.

Affected claims which were previously put in a temporary suspend status will be released by DXC. A follow-up communication will be sent once these claims have been released.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

Due to rate changes implemented July 1, 2020, recipients of this message may notice that all claims with dates of service on or after July 1, 2020, will temporarily be put in a suspended status through the month of July 2020. Claims will suspend for Explanation of Benefits (EOB) 3051 - "Rendering provider under review - suspend all claims" or EOB 3090 - "Billing provider under review - suspend all claims."

This allows for Post-Eligibility Treatment of Income (PETI) Prior Authorization Request (PAR) rate adjustments on all affected PARs for procedure code T2031, Alternative Care Facility (ACF).

Providers are encouraged to continue to submit claims during this time, however, procedure code T2031 should be billed on a separate claim from all other procedure codes.

Claims that include the T2031 procedure code will be released after July 31, 2020, when targeted rate updates have been completed on the PARs. **Claims that do not include the T2031 procedure code may be reviewed and released before July 31, 2020, if possible.**

Thank you,

Department of Health Care Policy & Financing

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