



Dear Case Managers,

Revisions to Personal Emergency Response System (PERS) Monitoring service lines on Prior Authorization Requests (PARs) for the Supported Living Services (SLS) waiver have been completed.

The S5161 U8 PERS Monitoring service on the SLS waiver was corrected to capture a monthly rate rather than the annual dollar amount. PARs impacted by this change have been updated to reflect this. **PERS Monitoring service lines using the outdated payment method were end dated on the PAR effective November 30, 2023. New service lines were created and existing service lines were updated effective December 1, 2023, using the correct payment method.** The monthly rate was obtained using claims data and dollars approved on the PAR. Please review these revised PARs to ensure they have been updated with the correct monthly rate.

#### **PERS Monitoring**

When adding the SLS PERS Monitoring service to PARs ongoing, case managers should add **one unit per month in the "Units" field, and the negotiated monthly rate in the "Dollars" field**, for service code **S5161 U8**.

#### **PERS Install/Purchase**

A separate service code has been created for PERS Install/Purchase as a result of these changes. Case managers should use service code **S5160 U8** for PERS Install/Purchase when adding this service to the PAR effective December 1, 2023.

#### **Manual Revisions**

Manual revisions will be required for a small number of PARs that were unable to be revised, due to not enough dollars authorized on the original service line or Work In Progress status. These PAR lists will be sent to the impacted Case Management Agencies.

Case managers may contact the CCM Help Desk regarding any Bridge issues by emailing [CCMHelpDesk@gainwelltechnologies.com](mailto:CCMHelpDesk@gainwelltechnologies.com).

Thank you,

Department of Health Care Policy & Financing