



Dear Case Manager,

The data migration of the Benefits Utilization System (BUS) Service Plan is scheduled to begin on Friday, August 11, 2023, at 6:00 PM MT. The CCM System will be unavailable from Friday, August 11, 2023, at 6:00 PM MT until Monday, August 14, 2023, at 6:00 AM MT.

The migration process will occur over a period of time due to the large file sizes and partial Service Plan data may be visible to Case Managers beginning on Monday, August 14.

A communication will be sent when the migration is complete.

Thank you,

Department of Health Care Policy & Financing

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