



Dear Home & Community-Based Services (HCBS) Provider,

The Colorado interChange has been updated to automatically process HCBS claims for services performed in Denver County that qualify for the Denver Minimum Wage Increase. Applicable claims were suspended and manually processed as an interim solution. Claims will no longer be suspended for these rates.

The county of residence or service is based on information recorded on the member's profile in the Colorado Benefits Management System (CBMS), which is then transmitted to the Colorado interChange. Providers are reminded to verify member city and zip code in the [Provider Web Portal](#). Providers may also need to verify the county of residence with members directly before billing. Rates for these services are posted under the HCBS Rate Schedule heading on the [Provider Rates & Fee Schedule web page](#)

Contact the [Provider Services Call Center](#) for member residence verification or billing inquiries. Contact [HCPF\\_HCBS\\_Questions@state.co.us](mailto:HCPF_HCBS_Questions@state.co.us) with questions regarding Denver Minimum Wage policy.

Thank you,

Department of Health Care Policy & Financing

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Dear Home & Community-Based Services (HCBS) Provider,

The previous communication below was sent on December 31, 2020.

Note the following timeline guidance:

Providers are encouraged to submit claims prior to Thursday 3:00 p.m. MT via Batch or via the Portal. Claims submitted after this cutoff may miss the **current** financial cycle but will be processed in the **next** financial cycle.

This is not a guarantee of payment.

Thank you,

Department of Health Care Policy & Financing

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Dear Home & Community-Based Services (HCBS) Provider,

A temporary solution for reimbursement rates will be implemented for the Denver Minimum Wage increase.

Gainwell Technologies will be suspending claims effective January 1, 2021, for the following Healthcare Common Procedure Coding System (HCPCS) services:

- H0038
- S5130
- T1019
- T2016

The suspension will be done under edit 853 for each financial cycle. Gainwell will process the suspended claims to apply the proper reimbursement rate.

**Note:** The long term solution is anticipated to be implemented in the first half of 2021.

Refer to the [Home & Community-Based Services \(HCBS\) Providers email](#) sent on December 4, 2020 for more information regarding the wage increase.

Contact the [Provider Services Call Center](#) with questions related to billing. Contact [HCPF\\_HCBS\\_Questions@state.co.us](mailto:HCPF_HCBS_Questions@state.co.us) regarding Denver Minimum Wage policy.

Thank you,

Department of Health Care Policy & Financing

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