



**COLORADO**

Department of Health Care  
Policy & Financing

Dear Provider,

This email serves as an update to the previous communication below.

Pediatric Long-Term Home Health (PLTHH) and Private Duty Nursing (PDN) providers were previously notified that the Prior Authorization Request (PAR) requirement for these services would be suspended as of July 1, 2020. It has been determined after considerable evaluation, stakeholder engagement and internal discussion to keep the PAR requirement suspended through winter 2020/2021 and to resume the submission of PLTHH and PDN PARs to the utilization management (UM) vendor no earlier than March 1, 2021.

Timely communication will be provided to members, providers and other stakeholders to allow for planning and preparation upon restarting the PARs for these benefits. The resumption of the PAR requirement for these services will involve a phased-in implementation and the Department of Health Care Policy & Financing (the Department) will collaborate with providers to develop the plan for each phase of PAR submissions.

Providers can, and should, continue to provide medically necessary services in compliance with Department rules at 10 CCR 2505-10, [Sections 8.520](#) and [8.540](#). Providers can submit the claims to the Department's fiscal agent, Gainwell Technologies, if the services are medically necessary and in compliance with rules and regulations.

Additional information about the future resumption of PLTHH and PDN PARs will be shared with providers via email and posted on the [Private Duty Nursing and Pediatric Long-Term Home Health Services Pre-Approval Project web page](#) and the [ColoradoPAR website](#). If there are additional questions, concerns or specific issues regarding these PARs, please email the Department's Utilization Management (UM) Team at [hcpf\\_UM@state.co.us](mailto:hcpf_UM@state.co.us) and email questions regarding policy to the Department's Benefits team at [hcpf\\_benefitsupport@state.co.us](mailto:hcpf_benefitsupport@state.co.us).

**Please Note:** This PAR suspension does not affect Long-Term Home Health PARs for Adults (members aged 21 and over). Providers should contact the appropriate Case Management Agency or [hcpf\\_lthhPARs@state.co.us](mailto:hcpf_lthhPARs@state.co.us) for any issues regarding Adult Long-Term Home Health.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

This email serves as an update to the previous communication below.

Providers are reminded that the requirement for Prior Authorization Requests (PARs) are currently suspended for Pediatric Long-Term Home Health and Private Duty Nursing as of July 1, 2020. The Department of Health Care Policy & Financing (the Department) had previously provided guidance that the PAR requirement would not be restarted before September 30, 2020. The date for PAR requirement has been extended to at least November 30, 2020. A phased-in implementation will be completed and the Department will send further communications about when PARs will be required and how the requirement will be implemented.

**Note:** PARs do not need to be submitted to the Department's prior authorization vendor, eQHealth Solutions, for dates of service beginning July 1, 2020. Any updates will be communicated via future [Provider Bulletins](#), the [ColoradoPAR website](#), and the [Private Duty Nursing and Pediatric Long-Term Home Health Services Pre-Approval Project web page](#). This web page contains information about action steps, communication and

training.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

This email serves as an update to the previous communication below.

Prior Authorization Requests (PARs) requirements are being suspended for Pediatric Long-Term Home Health and Private Duty Nursing as of July 1, 2020, until approximately September 30, 2020, if not later. PARs do not need to be submitted to eQHealth Solutions for dates of service beginning July 1, 2020.

Though the prior authorization system edit will be temporarily suspended, providers should continue to provide and bill for only medically necessary and ordered services in accordance with state law.\*

Failure to comply with medical necessity and benefit limitations in the regulations below may result in compliance monitoring, including prospective and post-payment reviews of claims, and recovery of any identified overpayment, in accordance with state law.\*\*

Additional guidance will be issued through the provider bulletin before the PAR edit is turned on and additional details will also be posted on the [ColoradoPAR program website](#).

\*10 Code of Colorado Regulations (CCR) 2505-10, Section 8.520 (Home Health Services) and 10 CCR 2505-10, Section 8.540 (Private Duty Nursing Services)

\*\*10 CCR 2505-10, Section 8.076 (Program Integrity)

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

Prior Authorization Requests (PARs) for Pediatric Long Term Home Health and Private Duty Nursing services must be submitted for dates of service on or after July 1, 2020.

These PARs may be placed on administrative hold to accommodate system changes. PARs placed on administrative hold will be reviewed in sufficient time for members and providers to review the PAR determination prior to the start date of service.

Contact eQHealth Solutions customer service at (888) 801-9355. Email [hcpf\\_UM@state.co.us](mailto:hcpf_UM@state.co.us) for any unresolved issues.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

This is a reminder that prior authorization requests for long-term home health and private duty nursing received administrative approval through June 30, 2020. A new prior authorization request must be submitted through the [eQSuite PAR portal](#) if a member needs services beyond June 30, 2020, that are medically necessary.

Prior authorization requests must be submitted **within 10 days** from the start of care of the new PAR period in accordance with the Colorado Code of Regulation [10 CCR 2505-10](#)

[Section 8.520.8.C.6.A](#) and [10 CCR 2505-10 Section 8.540.7.A.](#)

Thank you,

Department of Health Care Policy & Financing

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