



Dear Provider,

Non-Emergent Medical Transportation (NEMT) is a Health First Colorado (Colorado's Medicaid Program) benefit for members who do not have transportation to medical appointments. NEMT was previously administered by different vendors in different parts of the state.

A transportation broker, [IntelliRide](#), has provided nine counties' NEMT benefit in the state. On July 1, 2020, IntelliRide began expanding to serve the entire state's NEMT benefit. The process will be completed on August 1, 2020. Expanding IntelliRide across the state will help improve customer service and ensure more consistent, streamlined operations and improved access to transportation to and from medical appointments for members.

Two webinars will be available for medical providers to learn and ask questions about the statewide transition of the NEMT benefit.

The webinar is designed to help introduce local medical facilities throughout the state of Colorado to the state's transportation broker, [IntelliRide](#). During the webinar, an overview of the company will be provided with an introduction to the local leadership team, and then there will be a discussion of the ways that IntelliRide partners with the staff at the medical facilities to best serve the Health First Colorado members.

The webinars will be recorded and posted. Visit the IntelliRide [NEMT Medical Facility web site](#) to access recordings.

Wednesday, July 29, 2020

2:00 - 3:00 p.m. MT

Conference Line: +1 872-701-0254

Conference ID: 912 779 854#

Webinar Link: [Join Microsoft Teams Meeting](#)

Thursday, July 30, 2020

2:00 - 3:00 p.m. MT

Conference Line: +1 872-701-0254

Conference ID: 616 606 845#

Webinar: [Join Microsoft Teams Meeting](#)

For more information, visit the [NEMT web page](#). Contact IntelliRide's [Clinical Coordinator](#) with any questions.

Thank you,

Department of Health Care Policy & Financing

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