

AGENDA

Transitions Stakeholder Advisory Council

Google Hangout Weblink: meet.google.com/gjj-gmae-xff Google Hangout Call-in: +1 347-480-3624 PIN: 515 646 803#

> September 1, 2022 2:30 – 4:30 p.m.

COUNCIL MEMBERS

Clarice Ambler, DRCOG

 Meghan Baker, Disability Law Colorado

Anne Bartels, Sandata

Monique Flemings, AHOD Services

•Paige Gallaher, Atlantis

•Jennifer Giurgila, ACMI

•Fallon Gillespie, RMHS

•Jennifer Krulewich, Focus Cares

·LaShawn Love, Love Foundation

•Tracy Martinez, Touch of Care

Jenn Ochs

Jane Sinclare, CPWD

•Neal Waite, ADRC Region 3B

Miriam White, SJBAAA

- 1. Welcome and Introductions 2:30 p.m.
- 2. Program Updates and Resources 2:40 p.m.
- **3. Monthly Topic: DOJ Strategy** 3:00 p.m.

Ian Engle: Concern around additional work and tracking from people on the ground.

Lisa Smith shared in the chat the findings letter and DOJ website: https://hcpf.colorado.gov/transition-services/doj

Shannon: how are timelines deemed reasonable because there are variables that are out of peoples hands sometimes.

Lashawn: She agrees there are other variables that inhibit timeline requirements.

Brad Taylor: concern on timelines as well and accountability on SW doing the referral timely. Trying to help the member locate their documents & securing housing is important to note.

Pauline Bonifazi: She has been proactive outreach w/ fliers and thinks we need to do more outreach to let people know of this options. There is also a challenge of social workers not being helpful, cancelling, not engaging/returning calls.

Catherine Martinez: need more referrals in the more rural areas

Shannon – preventing institutionalizations is an important topic, if there could be more use of "life changing events" because it seems they are not using this. Also, how can we do enforcement of timelines for process when people drop the ball on parts of the process.

Jennifer Reeves: When SNF social workers aren't even aware of transition services or the process, there is a significant disconnect somewhere. Providing information to prevent unnecessary institutionalization would be a prime focus area.

Ian Engle: if we can do direct transfers from hospitals, that'd be better. There is not enough direct hospital to community transfers.

Lashawn: loved the suggested ideas of streamline approval process and presumptive eligibility, loved the idea of out source medical billing to help with smaller organizations that don't have the capacity to do Medicaid billing, and expressed desire to expand CDASS And home delivered meals

Steph Schmidt – CDASS takes too long to approve, need to streamline this especially if were wanting to do direct hospital transitions.

Aubrey Johns: Does anyone know if funding for Transition Services come from a different pot of money, or if they rely on a member's existing service plan annual budget? It is a waivered service that is covered under HCBS.

Ian: for housing, can't find a place even if they have a voucher. County and local housing authorities need to be educated and monitored around eligibility and resident rights per Fair Housing Act and other laws

Michelle Voss – CDHS: Could HCPF possibly utilize data from Telligen PASRR Level I Hospital Exempted Discharges? Yes

Survey: https://www.surveymonkey.com/r/hcpf-doj-transitions

Frank and Ian: billing issues around the process and time frame. Around what is approved, so many different rates/codes. Need to simplify this.

- 4. Council Updates 4:00 p.m.
- **5. Open Forum** 4:10 p.m.
 - Discuss challenges and explore suggestions
- **6. Next Steps and Adjourn** 4:30 p.m.

Next Meeting October 6, 2022 Topic: To Be Determined

Submit Questions, Issues, and Comments:

https://forms.gle/iRZb5zWq5SyMctEe8 or email <u>Lisa.B.Smith@state.co.us</u>

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