



MINUTES

Transitions Stakeholder Advisory Council

Google Hangout Weblink: meet.google.com/emq-kfpb-aex
Google Hangout Call-in: +1 470-268-2030
PIN: 614 405 288#

Thursday, July 1, 2021
2:30 – 4:30 p.m.

COUNCIL MEMBERS

- Clarice Ambler, DRCOG X
- Meghan Baker, Disability Law Colorado
- Anne Bartels, Sandata X
- Amy Dixon, CPWD
- Monique Flemings, AHOD Services X
- Paige Gallaher, Atlantis X
- Jennifer Giurgila, Jefferson County
- Fallon Gillespie, Rocky Mountain Human Services X
- Jennifer Krulewich, Focus Cares X
- Tracy Martinez, Touch of Care
- Jenn Ochs X
- Lisa Smith, Team Rubicon
- Neal Waite, ADRC Region 3B X
- Miriam White, SJBAAA X

Attendance Link: <https://forms.gle/EDaybu73WZAnPZH7>

1. Welcome and Introductions

2:30 p.m.

- Approval of the June Minutes – Minutes were approved.
- Purpose of Today’s Meeting – Matt shared agenda with focus a look back at discussions we’ve had the past year, Council updates to include revisiting expectations and ground rules, report out from education committee and ending with open forum. Matt shared his email if anyone would like to reach out to him directly. matthew.bohanan@state.co.us



2. Program Updates

2:40 p.m.

Matt provided an update on Money Follows the Person (MFP) and the \$5 Million opportunity with CMS that the Dept has been working on to finalize submission. It will be 1-3 months before there's confirmation. On a much larger scale is the American Rescue Plan (ARPA) which is massive in terms of resources being offered. The Dept is working hard to prioritize the focus to ensure the plan submitted will make a positive impact. There is nothing to share at this point but once it's public Matt will bring back to Council to talk about work Dept is doing and how it will impact this group.

3. Year in Review

2:50 p.m.

- [Topics covered in 2020-2021](#)

Matt started the Year in Review conversation to discuss what we have covered and where we would like to see this go as it's been a year since we started topics and planned activities and exciting to see how far we've come. Matt thanked everyone for their time and energy which has helped to open new doors, share best practices, and grow efforts. The agenda was developed by the Council and agreed upon in Oct 2020. We have talked about housing which has been productive and helped to develop subgroups in rural areas. Discussed zero income members and what isolation looks like, post program support and rural stakeholder listening sessions.

Clarice opened the discussion by asking for feedback and insight on how this year went and where we would like to see next year go. Asked how everyone feels about this structure with someone talking about monthly topic, followed by Q&A.

Fallon with RMHS shared that she liked the structure. It was useful to know ahead of time the conversation around specific topic. Suggested that we come up with a plan on what we want to know more about or revisit suggested topics again this year.

Jenn Ochs agreed the monthly topic worked great. She shared we need to revisit transportation again and the challenges members experience. People are still afraid to ride a bus and we need to address that. Jenn shared she is so proud of everything we've accomplished this past year.

Jenny agreed this has been a great format with a specific topic to focus on and agreed there are things we should carry over for this year including



transportation and isolation which are getting worse, especially in areas like Colorado Springs.

Clarice showed survey results and overall people found stakeholder engagement events engaging, information was very clear, most people would also recommend the council meeting to a friend and overall most agreed that the right amount of time was spent on topics.

Frank said he loves the structure and likes that we open it up at the end to decompress and release tension. Would like to see closure of the feedback loop. Get progress report more often on where we are at, this is what we addressed, what we looked into and here's where we are on it now to let us all know we've been heard; something is happening. Agreed transportation is an issue as well as HCBS services.

- **Process and structure**

Clarice asked how we want to pick next year's topics. Originally, we did a SWOT (strengths, weaknesses, opportunities and threats) analysis to see challenges people are most encountering and what we want to discuss. Do we want to do this again?

Fallon said no preference but because SWOT analysis worked so well, it would be good to do it again. It worked because we could all see we had the same interest and developed topics based on that.

Jenny shared we already know what is important and we shouldn't take too much time to decide what we want to discuss.

Clarice suggested bridging gap with one meeting to do SWOT analysis to get formal agenda together.

Miriam said we have these topics and idea's and we need to figure out how to resolve and move forward. How do we get solutions, close gaps needed to progress and move forward? Especially, in her area where there are very limited resources. We need to create action plans. Clarice suggested that when we close meeting for the day share action items that need to be followed up on. Clarice agreed we need to address specific challenges of working in rural areas.

Clarice said feedback confirms we want to revisit topics that were already covered. She asked if there are new topics people want to include?

Shannon said for the next round we should revisit topics and figure out how we can solve these problems, discuss how to find solutions. Clarice stated maybe theme of this year is potential actionable steps and solutions?



Cathy said Miriam is making good point, can we get list of topics already discussed. Not everyone has been here the whole year so at the beginning of every meeting give overview of what has been discussed in the past. Here is link to past topics: [Topics covered in 2020-2021](#)

- Feedback and improvement

Clarice said we did get some feedback that we spent too much time on certain topics. Do we want to see that change? Shared this is a living discussion, reach out to her or Katy to share improvements especially if people feel they are not being heard.

Frank said he appreciates the time set aside, as long as we can be flexible to share knowing we aren't facing these issues alone is helpful to identify and talk about it more.

Clarice asked if people are open to doing recording meetings in lieu of doing minutes or in addition to minutes. Fallon prefers written minutes but would not mind recording if it makes it more accessible. She likes to refer back to written minutes as that's easier. Clarice is sharing feedback with Katy and Matt to create a plan moving forward to make agenda for next year quick and accessible and dig into concerns and frustrations. Agenda for August meeting will be to discuss agenda and develop plan to move forward.

Neal said with some agenda's there are related topics to learn something new and it's always nice to have a guest speaker to educate and provide the group with new resources. Miriam, Jenn and Frank all agreed it's great to have new resources.

Clarice also asked if we'd like to have small breakouts during the meetings for deeper discussion on scheduled topics and then come back and share key takeaways with the full group? Frank shared post-breakout groups would be good for certain topics as people may want to join in discussions to bring feedback to Clarice and Katy to address the issues.

Matt shared there's a lot of value to be open and know in advance that everyone should feel comfortable sharing opinions here. We want to make sure we are hearing from everyone if there are challenging issues they want to share so we can all discuss improvements.



4. Council Updates

3:50 p.m.

- Revisiting Expectations and Ground Rules

Clarice shared standard for our advisory council ground rules. Four Core Concepts are: Speak up for the people on the phone that make a comment in chat. Be respectful to one another- avoid generalizations of provider type or agency. Come prepared with solutions or challenges. Set aside 15 minutes for brainstorming solutions with action items.

Clarice suggested adding to the core concepts: Assume good intent. All of us are here trying to help people. We have been discussing some intense topics that impact all of us and the people we are trying to help.

- Education Committee Report Out

Paige provided an update on the Education Committee and thanked Clarice for the June update. Katy is working on community-to-community fact sheets. Paige said they received a draft of transitions trainings which the committee will review during the July meeting. They are confirming July meeting date which will be on a Wednesday at 11am. Would love to see as many people as possible attend, please reach out to Katy, Clarice or Paige for more information on the meeting. Katy Barnett - katy.barnett@state.co.us, Clarice Ambler - CAmbler@drcog.org, Paige Gallaher - paige@atlantiscommunity.org

5. Open Forum

4:20 p.m.

Matt thanked everyone for another productive meeting and wished everyone a Happy 4th of July!

6. Adjourn

4:30 p.m.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify John Barry at john.r.barry@state.co.us or the 504/ADA Coordinator at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

