



Dear Case Manager,

The transition to the upcoming the new Care and Case Management (CCM) system and the new Assessment and Person-Centered Support Plan (A/PCSP) is underway. Please save the date. A follow-up message with a link to join the meeting will be sent in the near future.

**Roadmap for Case Management Redesign (CMRD) Infrastructure Implementation: The  
New CCM System and A/PCSP  
2:00 p.m.- 4:00 p.m. MT  
February 4, 2021**

This presentation will:

- Provide background on CCM system and A/PCSP within the context of CMRD.
- Outline the intended functions of the CCM system.
- Give an overview of the A/PCSP process workflow.
- Share the most up-to-date information available on the planned implementation timeline.

Robust attendance will ensure case managers receive the most current and accurate information and allow the Department to respond to questions effectively. Information on how to attend virtually will be sent closer to the date. While we hope all case managers and support staff are able to attend, we understand there may be some scheduling conflicts. The presentation will be recorded for viewing at a later time.

Thank you,

Department of Health Care Policy & Financing

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