



Colorado
Cross-Disability
Coalition

Top 10 Safeguards for Clients in CDASS

- 1) Case management visit at least twice a year and quarterly calls. The case managers are inside the home and can see how it is or is not being kept.
- 2) Spending pattern is sent to case manager and FMS. If spending is erratic or inappropriate case manager is notified and client required to remedy within month.
- 3) This service is ONLY available to people who have already been determined to need human assistance with activities of daily living. This determination is made by care managers with information from the physician. If someone needs such assistance, and does not get it, they cannot hide. The person ends up in a hospital, or comes to attention of authorities for being filthy, or the house/apartment gets infested, etc. Clients are then required to either get help managing or use a program with more supervision.
- 4) All clients are required to have at least two attendants. The reason is to make sure all clients have a backup, and also to make sure there is never only one person involved in a client's life. Abuse is a greater risk when clients are isolated. Backup is not guaranteed outside of consumer directed options.
- 5) Clients have training (and are tested) that covers topics such as how to spot an abusive caregiver, how to report fraud, and budgeting before they start self-directing care.
- 6) Physicians verify annually that the client is able to manage health care or that the physician knows that the authorized representative is providing appropriate oversight. If a client is showing up with

preventable problems or is not competent, the doctor is not going to sign that paperwork.

- 7) **All** employees have a background check. Clients are notified of any crime and may not hire people with convictions of barrier crimes.
- 8) The fiscal agent makes sure all employees are eligible to work in this country.
- 9) The fiscal agent makes sure taxes and other mandatory employment forms are properly filed, that employees have workers compensation, etc.
- 10) Clients have access to additional training any time they need or want it. This includes access to support when the client addresses a problem. For example if the client is firing an attendant for the first time they can call a peer trainer and ask for help on how to word it legally, and also ask for support on how to manage this emotionally.