



## Telligen Review Type Comparison

	Standard	Rapid	Express
<b>When to use:</b>	<ul style="list-style-type: none"> <li>This is the first review completed by URUM vendor (initial, CSR)</li> <li>Changes to level of functioning have occurred since the previous review</li> <li>Services have not yet started</li> </ul>	<ul style="list-style-type: none"> <li>This is the first review completed by URUM vendor (initial, CSR)</li> <li>Changes to the level of functioning have occurred since the previous review</li> <li>Member is at risk of encountering a gap in services should the utilization management review not occur on a shortened timeframe</li> </ul>	<ul style="list-style-type: none"> <li>A review has been conducted for the member by the URUM vendor within the past year</li> <li>There have been no changes in functioning or service need since the previous review</li> </ul>
<b>Health Maintenance Activity (HMA) Reviews</b>	Turnaround Time: 4 days	Turnaround Time: 2 days	Turnaround Time: 2 days
	Documents Required for Submission: <ul style="list-style-type: none"> <li>IHSS Care Plan Calculator (IHSS HMA Reviews only)</li> <li>IHSS Agency Plan of Care (IHSS HMA Reviews only)</li> <li>Signed and Completed LTHH PAR (IHSS HMA Reviews only, and if applicable)</li> <li>CDASS Task Worksheet (CDASS HMA Reviews only)</li> <li>CDASS Monthly Allocation (CDASS HMA Reviews only)</li> <li>Any applicable supporting documentation to justify HMA utilization request</li> </ul>	Documents Required for Submission: <ul style="list-style-type: none"> <li>IHSS Care Plan Calculator (IHSS HMA Reviews only)</li> <li>IHSS Agency Plan of Care (IHSS HMA Reviews only)</li> <li>Signed and Completed LTHH PAR (IHSS HMA Reviews only, and if applicable)</li> <li>CDASS Task Worksheet (CDASS HMA Reviews only)</li> <li>CDASS Monthly Allocation (CDASS HMA Reviews only)</li> <li>Any applicable supporting documentation to justify HMA utilization request</li> </ul>	Documents Required for Submission: <ul style="list-style-type: none"> <li><a href="#">Express Review Qualification Attestation form</a></li> <li>Outcome Letter from Telligen’s most recently completed CSR/Initial or Revision review</li> <li>Current certification care plan calculator and agency care plan (IHSS HMA Reviews only)</li> <li>Current certification CDASS task worksheet (CDASS HMA Reviews only)</li> <li>Current certification LTHH 485 (for IHSS HMA reviews only, and if applicable)</li> </ul>
<b>Over-Cost Containment (OCC) Reviews</b>	Turnaround Time: 4 days	Turnaround Time: 2 days	Turnaround Time: 2 days
	Documents Required for Submission: <ul style="list-style-type: none"> <li>IHSS Care Plan Calculator (if applicable)</li> <li>IHSS Agency Care Plan (if applicable)</li> <li>CDASS Task Worksheet (if applicable)</li> <li>CDASS Monthly Allocation (if applicable)</li> </ul>	Documents Required for Submission: <ul style="list-style-type: none"> <li>IHSS Care Plan Calculator (if applicable)</li> <li>IHSS Agency Care Plan (if applicable)</li> <li>CDASS Task Worksheet (if applicable)</li> <li>CDASS Monthly Allocation (if applicable)</li> </ul>	Documents Required for Submission: <ul style="list-style-type: none"> <li><a href="#">Express Review Qualification Attestation form</a></li> </ul>



	Standard	Rapid	Express
	<ul style="list-style-type: none"> <li>• CDASS Monthly Allocation (if applicable)</li> <li>• LTHH signed and completed LTHH PAR and 485 (if applicable)</li> <li>• Any applicable supporting documentation to justify OCC utilization request</li> </ul>	<ul style="list-style-type: none"> <li>• LTHH signed and completed LTHH PAR and 485 (if applicable)</li> <li>• Any applicable supporting documentation to justify OCC utilization request</li> </ul>	<ul style="list-style-type: none"> <li>• Outcome Letter from Telligen’s most recently completed CSR/Initial or Revision review</li> <li>• Current certification IHSS Care Plan Calculator and IHSS Agency Care Plan (if applicable)</li> <li>• Current certification CDASS Task Worksheet (CDASS HMA Reviews only)</li> <li>• Current certification LTHH 485 (if applicable)</li> </ul>
<b>Overlapping Scope, HMA + OCC Review</b>	Turnaround Time: 4 days	Rapid Reviews for Overlapping Scope, HMA + OCC is not an available option at this time	Turnaround Time: 2 days
	Documents Required for Submission: <ul style="list-style-type: none"> <li>• IHSS Care Plan Calculator (if applicable)</li> <li>• IHSS Agency Care Plan (if applicable)</li> <li>• CDASS Task Worksheet (if applicable)</li> <li>• CDASS Monthly Allocation (if applicable)</li> <li>• LTHH signed and completed LTHH PAR and 485 (if applicable)</li> <li>• Any applicable supporting documentation to justify OCC utilization request</li> </ul>		Documents Required for Submission: <ul style="list-style-type: none"> <li>• <a href="#">Express Review Qualification Attestation form</a></li> <li>• Outcome Letter from Telligen’s most recently completed CSR/Initial or Revision review</li> <li>• Current certification IHSS Care Plan Calculator and IHSS Agency Care Plan (if applicable)</li> <li>• Current certification CDASS Task Worksheet (CDASS HMA Reviews only)</li> <li>• Current certification LTHH 485 (if applicable)</li> </ul>

