



Telligen Review Type Comparison

	Standard	Rapid	Express
When to use:	<ul style="list-style-type: none"> This is the first review completed by URUM vendor (initial, CSR) Changes to level of functioning have occurred since the previous review Services have not yet started 	<ul style="list-style-type: none"> This is the first review completed by URUM vendor (initial, CSR) Changes to the level of functioning have occurred since the previous review Member is at risk of encountering a gap in services should the utilization management review not occur on a shortened timeframe 	<ul style="list-style-type: none"> A review has been conducted for the member by the URUM vendor within the past year There have been no changes in functioning or service need since the previous review
Health Maintenance Activity (HMA) Reviews	Turnaround Time: 4 days	Turnaround Time: 2 days	Turnaround Time: 2 days
	Documents Required for Submission: <ul style="list-style-type: none"> IHSS Care Plan Calculator (IHSS HMA Reviews only) IHSS Agency Plan of Care (IHSS HMA Reviews only) Signed and Completed LTHH PAR (IHSS HMA Reviews only, and if applicable) CDASS Task Worksheet (CDASS HMA Reviews only) CDASS Monthly Allocation (CDASS HMA Reviews only) Any applicable supporting documentation to justify HMA utilization request 	Documents Required for Submission: <ul style="list-style-type: none"> IHSS Care Plan Calculator (IHSS HMA Reviews only) IHSS Agency Plan of Care (IHSS HMA Reviews only) Signed and Completed LTHH PAR (IHSS HMA Reviews only, and if applicable) CDASS Task Worksheet (CDASS HMA Reviews only) CDASS Monthly Allocation (CDASS HMA Reviews only) Any applicable supporting documentation to justify HMA utilization request 	Documents Required for Submission: <ul style="list-style-type: none"> Express Review Qualification Attestation form Outcome Letter from Telligen’s most recently completed CSR/Initial or Revision review Current certification care plan calculator and agency care plan (IHSS HMA Reviews only) Current certification CDASS task worksheet (CDASS HMA Reviews only) Current certification LTHH 485 (for IHSS HMA reviews only, and if applicable)
Over-Cost Containment (OCC) Reviews	Turnaround Time: 4 days	Turnaround Time: 2 days	Turnaround Time: 2 days
	Documents Required for Submission: <ul style="list-style-type: none"> IHSS Care Plan Calculator (if applicable) IHSS Agency Care Plan (if applicable) CDASS Task Worksheet (if applicable) CDASS Monthly Allocation (if applicable) 	Documents Required for Submission: <ul style="list-style-type: none"> IHSS Care Plan Calculator (if applicable) IHSS Agency Care Plan (if applicable) CDASS Task Worksheet (if applicable) CDASS Monthly Allocation (if applicable) 	Documents Required for Submission: <ul style="list-style-type: none"> Express Review Qualification Attestation form



	<ul style="list-style-type: none"> • CDASS Monthly Allocation (if applicable) • LTHH signed and completed LTHH PAR and 485 (if applicable) • Any applicable supporting documentation to justify OCC utilization request 	<ul style="list-style-type: none"> • LTHH signed and completed LTHH PAR and 485 (if applicable) • Any applicable supporting documentation to justify OCC utilization request 	<ul style="list-style-type: none"> • Outcome Letter from Telligen’s most recently completed CSR/Initial or Revision review • Current certification IHSS Care Plan Calculator and IHSS Agency Care Plan (if applicable) • Current certification CDASS Task Worksheet (CDASS HMA Reviews only) • Current certification LTHH 485 (if applicable)
<p>Overlapping Scope, HMA + OCC Review</p>	<p>Turnaround Time: 4 days</p>	<p>Rapid Reviews for Overlapping Scope, HMA + OCC are not an available option at this time</p>	<p>Express Reviews for Overlapping Scope, HMA + OCC are not an available option at this time</p>
	<p>Documents Required for Submission:</p> <ul style="list-style-type: none"> • IHSS Care Plan Calculator (if applicable) • IHSS Agency Care Plan (if applicable) • CDASS Task Worksheet (if applicable) • CDASS Monthly Allocation (if applicable) • LTHH signed and completed LTHH PAR and 485 (if applicable) • Any applicable supporting documentation to justify OCC utilization request 		

