

Dear Case Managers,

The Department of Health Care Policy & Financing (the Department) is seeking case manager and member feedback as part of the American Rescue Plan Act (ARPA) work for the Data Access for Members project.

This project will provide Long-Term Services and Support (LTSS) members with access to information in their member record through smartphones, tablets, or other mobile technologies. Members will be able to access data collected by and maintained in the Care and Case Management (CCM) system, such as their assessments and support plans. The Department will design a Long-Term Services and Supports-focused mobile app for members.

These surveys are designed to gather direct feedback about what is most important to members who receive LTSS and case managers as it relates to data sharing. Please share the member surveys with interested LTSS members, including members that receive services through Home and Community Based Services (HCBS) Waivers, Program of All-inclusive Care for the Elderly (PACE), Nursing Facilities, Hospital Back-Up (HBU), and State General Fund programs.

Please complete the survey by April 30, 2023.

Case Manager Survey

[Case Manager Survey](#)

Member Surveys

[Member Survey in English](#)

[Member Survey in Spanish](#)

[Member Survey in Russian](#)

[Member Survey in Vietnamese](#)

Thank you,

Department of Health Care Policy & Financing
