

PuMP[®] Step 2: Measurability Tests

Write your original goal here:

Improve the Department's internal and external audit results.

TEST A: Is it a result?

YES / NO

If 'YES', go to the next test.

If 'NO', write down the most important intended result(s):

-The Department does not have to return Federal Financial Participation (FFP) funds to CMS when incorrect eligibility determinations cause improper payments

-There are no eligibility errors on Medical Assistance cases

-There are no technical deficiencies on Medical Assistance cases

TEST B: Are there any weasel words?

YES / NO

If 'NO', go to the next test.

If 'YES', replace the weasel words with plain language and write the new result(s):

Weasel words:

Meaning:

Eligibility errors

Errors that impacted eligibility of approved or denied individuals

Technical deficiencies

Errors that did not impact eligibility

The goal, reworded without weasel words:

-There are no errors that impact the eligibility of approved or denied individuals

- There are no errors that did not impact eligibility of approved or denied individuals

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TEST C: Is the goal multi-focus?

YES / **NO**

Already broke these up in Test A

If 'NO', go to the next test.

If 'YES', write a separate result statement for each one area of focus:

TEST D: Should we improve it, can we improve it, and will we improve it?

Result	Should?	Can?	Will?	Rationale
There are no errors that impact the eligibility of approved or denied individuals	YES / NO	YES / NO Not in direct control but we can influence those who can	YES / NO Will help identify where errors are; ensure policies are clear; and help site create improvement plans	<ol style="list-style-type: none"> 1. This will reduce improper payments for services from audit findings 2. Make sure members receive services when they need them and receive the correct services 3. While the Department does not have direct control over this, the process can be influenced by establishing clear policies/guidance and providing targeted assistance 4. Will help identify where errors are; where sites need to improve; ensure that policies are clear and easy to find, and help sites create performance improvement plans.
There are no errors that did not impact eligibility of approved or denied individuals	YES / NO	YES / NO	YES / NO	<ol style="list-style-type: none"> 1. This will mitigate the risk of these errors impacting eligibility for other people should they happen on an unrelated case 2. While the Department does not have direct control over this, the process can be influenced by eligibility determination reviews, trend analysis, and targeted assistance 3. Will identify error trends; ensures policies are clear and easy to find; and help sites create performance improvement plans

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TEST E: Does the chosen result link to the strategy? Yes

Chosen Result	Links?	To which other result(s)?
There are no errors that impact the eligibility of approved or denied individuals	YES / NO	Department's Widely Important Goals: Access to Care and Customer Service -and- Medicaid Cost Control **how does our result tie to their result? Result of cost control could be that they're not paying capitation fees for ineligible individuals
There are no errors that did not impact the eligibility of approved or denied individuals	YES / NO	Department's Widely Important Goals: Access to Care and Customer Service -and- Medicaid Cost Control

Write your final performance result(s) here:

1. There are no errors that impact the eligibility of approved or denied individuals
2. There are no errors that did not impact the eligibility of approved or denied individuals