Colorado Health Institute: Spanish slide deck here -

Colorado Health Institute: If you are a Health First Colorado member (or family member or

caregiver of a Health First Colorado member), you may use this form to

sign-up to receive compensation for your participation today:

https://forms.gle/btzBKa6dKcckvAUD8

Colorado Health Institute: More information on the priority initiatives are available on the final

page:

https://hcpf.colorado.gov/sites/hcpf/files/ACC%20Phase%20III%20Fact

%20Sheet%20February%202023.pdf

Colorado Health Institute: English slide deck is also available here -

Attendee: Important to note the dollar amount for RAE way larger than BHASO

Attendee: Bhaso should follow rae

Cristen Bates, HCPF: Yes the Medicaid Behavioral Health System is over \$1B per year, and a

significant majority of this funding currently goes to the RAEs.

Attendee: Please don't implode the Medicaid system to follow bhaso as BHA

didn't get or listen to input

Attendee: BHASO should also help eligible ppl enroll in Medicaid

Attendee: So who leads?

Colorado Health Institute:

Attendee: Reacted to "BHASO should also he..." with 👍

acknowledge comments made so far in the chat when we get to the discussion section, but please feel free to continue to contribute.

Thanks, everyone, for these comments. We will take a moment to

Attendee: We can still hear you, just a lttle bit cut

Attendee: Provider concerns can be addressed by streamlining enrollment

Attendee: Don't move Larimer out of west slope...

Attendee: Noone asked Larimer clients

Attendee: Noone went to Medicaid client council

Colorado Health Institute: You can view a screen capture of the map here:

https://drive.google.com/file/d/1cZdfGsR0PT-rY1s7uhN_l3bJ3clYi2dV/view?usp=sharing

Attendee: Sounds like hcpf made up your mind already or did I misunderstand

Cristen Bates, HCPF: At this point we have agreed to have Larimer and Weld in region 2 for

this draft. None of the maps are final

Attendee: You haven't considered dusruption on top of tons of other change

Attendee: Do you have a map oof current REA to put over this map?

Colorado Health Institute: Replying to "Do you have a map oo..."

Colorado Health Institute: Our graphic designers are working on it, but we made a draft earlier

today that, frankly, was just too many colors to make much sense. But,

it's a great suggestion, and we are working on it!

Colorado Health Institute: A map of the current RAEs is available here -

https://hcpf.colorado.gov/accphase2

Attendee: Our RAE covers a large are of some of the poorest rural area, and

> already struggle to share information, with little or no resources. The further the county is from the metro area the less engagement and support there is. Now we want to expand this area- how do you believe

this will assist these county.

Attendee: It would be helpful to hear if there have been any issues to date with

> the existing RAE regions and region size. (Other than Larimer County). Is there rationale for having fewer RAEs or fewer RAE regions? Are there quality concerns? I guess I'm trying to understand the RAE map in and of itself, separate from aligning with proposed BHASO regions. There will be fewer BHASO regions and fewer BHASOs most likely because

there is so much less money available for the BHASOs.

Attendee: If both RAE and BHASO's do case management who takes the lead??

Attendee: Reacted to "If both RAE and BHAS..." with

Attendee: How will we ensure that we don't have a fragmented system between

> behavioral and physical health by implementing the BHASOs and the RAEs? It appeared that developing the RAEs helped with the previous

silos of the BHOs of the past-how us this different?

Attendee: Reacted to "If both RAE and BHAS..." with 🐴

Attendee: Not been our experience

Attendee:

Attendee: Reacted to "Not been our experie..." with 👍

Attendee: Reacted to "Not been our experie..." with 👍

So who does which case management????

Attendee: It is exhausting for clients to constantly have things upended because

> someone in government wants to change something. There is some change we want. Please give clients at least equal consideration to

vendors

Attendee: Reacted to "If both RAE and BHAS..." with 👍

Attendee: Reacted to "It is exhausting for..." with

Attendee: Soooo it isn't behavioral health?

Attendee: Lots of uninsured are Medicaid eligiblev

Attendee: Reacted to "It is exhausting for..." with 💙

Attendee: Reacted to "Lots of uninsured ar..." with 👍

Attendee: The universal contract is fantastic

Attendee: Reacted to "Lots of uninsured ar..." with 👍

Attendee: Did I understand correctly that all BH providers who want to serve

safety net population will be required to contract with all BHASOs?

Attendee: Brian, No it is the opposite. Anyone who contracts with the BHASO has

to be Medicaid enrolled

Attendee: Reacted to "Lots of uninsured ar..." with 👍

Attendee: Reacted to "It is exhausting for..." with

Attendee: Whole person care and keeping with the effort of keeping all coloradans

covered

Attendee: So now the providers and the members get to "coordinate" with more

people and organizations for "care coordination"

Attendee: Seems very uncoordinated

Attendee: Reacted to "So now the providers..." with 👍

Reacted to "Seems very uncoordin..." with

Attendee: Reacted to "So now the providers..." with 👍

Attendee: Replying to "Seems very uncoordin..."

Attendee: I agree!

Attendee:

Attendee: When will HCPF make the decision about the number and geography of

RAE regions?

Attendee: Having a no wrong door approach, rather than adding a layer is more

complicated. Medicaid eligible still do not know about RAEs after years!

Why do we think they will know to call another acronym

Colorado Health Institute: Additional feedback or comments can be submitted via e-mail to me at

MathurS@coloradohealthinstitute.org and I will share it with the

appropriate parties. We also have an Open Feedback form available on the Phase III webpage we are checking and passing along summarized, de-identified feedback regularly. https://hcpf.colorado.gov/acc-phase-

iii-stakeholder-engagement

Attendee: I think it makes a lot of sense to allow this. It would expand the

availability of the RAEs to then service (through BH services) of up to 300%. The relationships are already there and I believe it would be a

great addition.

Attendee: Reacted to "When will HCPF make ..." with 👍

Attendee: Reacted to "Anyone who contracts..." with 👍

Attendee: Hope the poll was accessible

Colorado Health Institute: Upcoming meeting dates and registrations are available here:

https://hcpf.colorado.gov/acc-phase-iii-stakeholder-engagement

Attendee: If not you shouldn't use it

Colorado Health Institute: We invite all attendees, who have not already done so, to complete this

survey after today's meeting on specific county placement and

additional considerations - https://www.surveymonkey.com/r/CH3PS2N

Attendee: How to answer the question of subdividing the 3 regions seems to be

connected to knowing if regions can have more than one RAE and how

many region contracts a RAE can possess.

Attendee: Thank you!

Attendee: Thank you!

Attendee: Thank you for offering the translation services and funding for

members.

Questions Submitted via Q&A

Question	Answer
Are you posting the English slide deck in the chat?	yes, I will in just one moment. Thank you!
[Attendee], following your comment that BHASOs will serve individuals outside their region - will individuals be assigned a single BHASO? Or move between BHASO based on where they seek services?	live answered

So these people have to travel over 250 miles to receive service, not helpful	
Thank you!	No problem!
The regions seem very big. How will we ensure people in sparsely populated areas receive services? Especially if services must be received within 30 miles.	live answered
Sorry wrong question	
if you only have one rae in metro what do you do if you need to terminate a contract	live answered
Can you provide any information about how the provider-contracting will be different with the BHASOs than it is with the RAEs (or if it won't be different, why?)? It is burdensome for providers to have to contract with multiple RAEs (7 in total if they want to ensure they can serve anyone around the state who needs care) & I'm hopeful that the larger BHASO regions will help to re-define the RAE map/decrease the # of RAEs providers must contract with to serve clients who live in various regions.	live answered
We (providers) cannot wait for the Universal Contracting & are happy to hear it'll be applied to the BHASO contracting too — it's still extremely unfortunate that there will continue to be what feels like duplicative contracting processes for providers (having to contract with 3 BHASOs through the same contracting process repetitively in addition to contracting with the individual RAEs)	
Can a RAE apply to be a BHASO and vice versa? Are you bring in the frontier counties to see what their issues are?	live answered not answered due to time