

Day Habilitation Follow-Up Stakeholder Engagement Meeting

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COLORADO

Department of Health Care
Policy & Financing

Purpose of Meeting

- To follow-up with stakeholders regarding how the changes outlined in [Operational Memo 21-025](#) are impacting Specialized Habilitation (SH) and Supported Community Connections (SCC) services
- To receive input about what changes still need to be made
- To determine whether to proceed with maintaining these changes beyond the Public Health Emergency (PHE)
- To answer other questions related to Day Habilitation services



Agenda

1. Review changes to Day Habilitation services
2. Receive feedback on how individualized Day Habilitation is impacting services
3. Receive input on what changes are still needed
4. Receive input on whether to maintain these changes beyond the PHE or not
5. Provide updated information about day programs
6. Determine next steps and timeline

OM 21-025 Changes to Day Habilitation Services

- Group SH & SCC services continue to be provided virtually or in-person, through the approval of Appendix K
 - 6 months after the Public Health Emergency ends
 - Enter “**Place of Service 02**” on the claim when services are provided virtually
- Addition of individualized, 1:1 SH & SCC services
 - Effective **March 1, 2021**
- Members wishing to receive 1:1 services must work with their case manager to add the service/s to their service plan
- Support Level 7 members do not require the addition of a 1:1 option



OM 21-025 Changes cont.

- Members who add the 1:1 service/s to their service plan must remain within the member's 2018 - 2020 Service Plan's dollar utilization of SH & SCC services for paid claims
- Members who add 1:1 services can utilize any combination of new services & existing services up to their '18-'20 utilization data
- New members must remain within the *average* dollar utilization of their Support Level based on March 2019 - March 2020 utilization data
- Members with the need for additional services, can work with their case manager on ways to meet their needs



Supported Employment & Case Management

- Prevocational & Supp. Emp. services were not modified
- Members may substitute Supp. Emp. with Day Hab. services
 - In these situations, a members' pre-pandemic utilization dollar amounts also include their Supp. Emp. '18-'20 utilization data
- If a member does not request or wish to add 1:1 services, **no revisions are necessary**
- The Dept. provided utilization reports to each CMA, to ensure that members stay within their utilization data
 - Temporary rate increases were calculated into these reports
 - Prior Authorization Requests for 1:1 services should automatically Pend for State Review



FAQs for Day Hab. Services

- Do temporary rate increases impact the overall number of units a member can receive due to annual dollar limit?
- If a member opts into 1:1 services, will they be able to return to group services?
- If a member opts into 1:1 services, will they have to stay within their annual dollar limit forever?
- Will members be required to stay within their previous year's utilization dollar limit long-term, if 1:1 Day Hab. Services are maintained?



1:1 Day Habilitation Usage

Since the implementation of 1:1 services on March 1st:

- 1:1 Day Hab. services have been added to **198** unique PARs
- Of the 198 PARs, only **26** PARs included 1:1 Spec. Hab. services
- **35** members have received 1:1 SCC services
- **18** provider agencies have provided 1:1 SCC services
- There have been **0** paid claims for 1:1 Spec. Hab.



Feedback on Changes

- Do members like the individualized services?
- Are these flexibilities working and meeting the intended goals of the individualized services?

Feedback on Changes

- Should the Dept. maintain individualized Day Hab. services beyond the PHE?
- Should the Dept. maintain virtual Day Hab. services beyond the PHE?

Feedback on Changes

- Is there a need for individualized SH or should only individualized SCC be maintained?
- Are there other changes that the Dept. should consider making to Day Hab. services?

Information for Day Services

Vaccinations are available to all adult persons

- A person is fully vaccinated if more than 2 weeks has passed since the person received the 2nd dose in a 2-dose series (Pfizer-BioNTech or Moderna) or if more than 2 weeks has passed since the person received the Johnson & Johnson vaccine

Non-Medical Transportation providers may resume rides at maximum vehicle capacity, however non-vaccinated persons must wear a mask for duration of ride

- The CDC recommends improving ventilation in the vehicle, when possible, by opening the window or turning the air conditioner to non-recirculation mode
- Providers can require face coverings to be worn at all times, regardless of vaccination status



Info on Day Services cont.

Setting capacity & service delivery options

- Provider's choice whether to reopen site-based day program, provide modified day program services, or remain closed
- Site-based, group services must remain in compliance with all local county health department guidance & ordinances with regard to operation restrictions & capacity limits

Masks are no longer required for fully vaccinated members or staff while at day program ([EO 2021 103](#))

- Members, staff, & visitors, not fully vaccinated, must wear a face covering for the duration of their time at day program
- If a member is not fully vaccinated & unable to wear a face covering, then a doctor's note is required, & the member is encouraged to wear a face shield, if possible

Final Thoughts

- Final feedback must be submitted in writing via email or through the poll **by June 10, 2021**
- Submit written questions and feedback to HCPF_HCBS_Questions@state.co.us
- If you do not have written comments/feedback to submit but would like your opinion to be heard, please complete this [poll](#)



Next Steps and Timeline

- Review feedback received by **June 10th**
- The Dept. will determine whether to maintain these changes based on the feedback received
- If decision is made to codify these changes into rule and waiver, those changes would be effective in 2022
- If decision is made not to codify these changes into rule & waiver, then individualized Day Hab. services would end when the PHE or Appendix K authority ends



Questions?



Contact Info

Submit written questions & feedback to:

HCPF_HCBS_Questions@state.co.us

Poll to express your opinion on changes:

www.surveymonkey.com/r/PTXTLTR

Feedback due by Thursday, June 10, 2021



Thank you!



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