

Stakeholder Engagement for Day Program Services for HCBS Waivers - Day Habilitation

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COLORADO

Department of Health Care
Policy & Financing

Purpose of Meeting

- To engage stakeholders on proposed changes to Day Habilitation services in response to COVID-19
 - [Operational Memo 20-105](#)
- To answer questions and receive input and feedback on the modifications for flexible service delivery of Specialized Habilitation (SH) and Supported Community Connections (SCC)
- To determine whether to proceed with the proposed changes or leave Day Habilitation services as they were prior to the pandemic

Agenda

1. Review how we got to where we are and what this means for the future
2. Review proposed changes to Day Habilitation services
3. Receive feedback on proposal and answer questions
4. Final thoughts and vote on proposed changes
5. Determine next steps and timeline



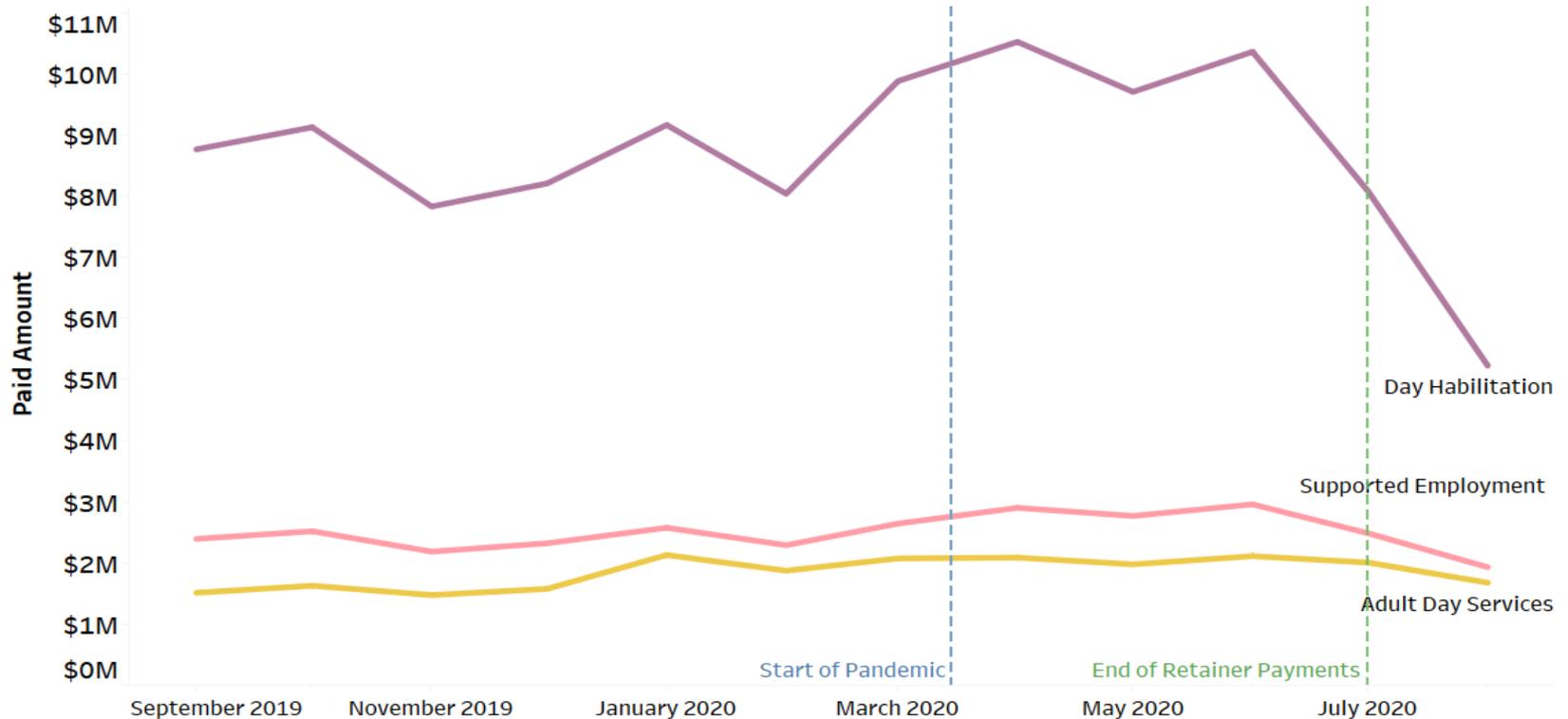
How We Got Here

- We have seen a large reduction in utilization
- Working to sustain providers during this time so members have providers and day centers to return to after this pandemic
- Department staff hosted 4 stakeholder engagement opportunities to discuss proposed Day Hab. changes and the requirement to remain budget neutral
- Proposed a 3-tier structure for SH & SCC services



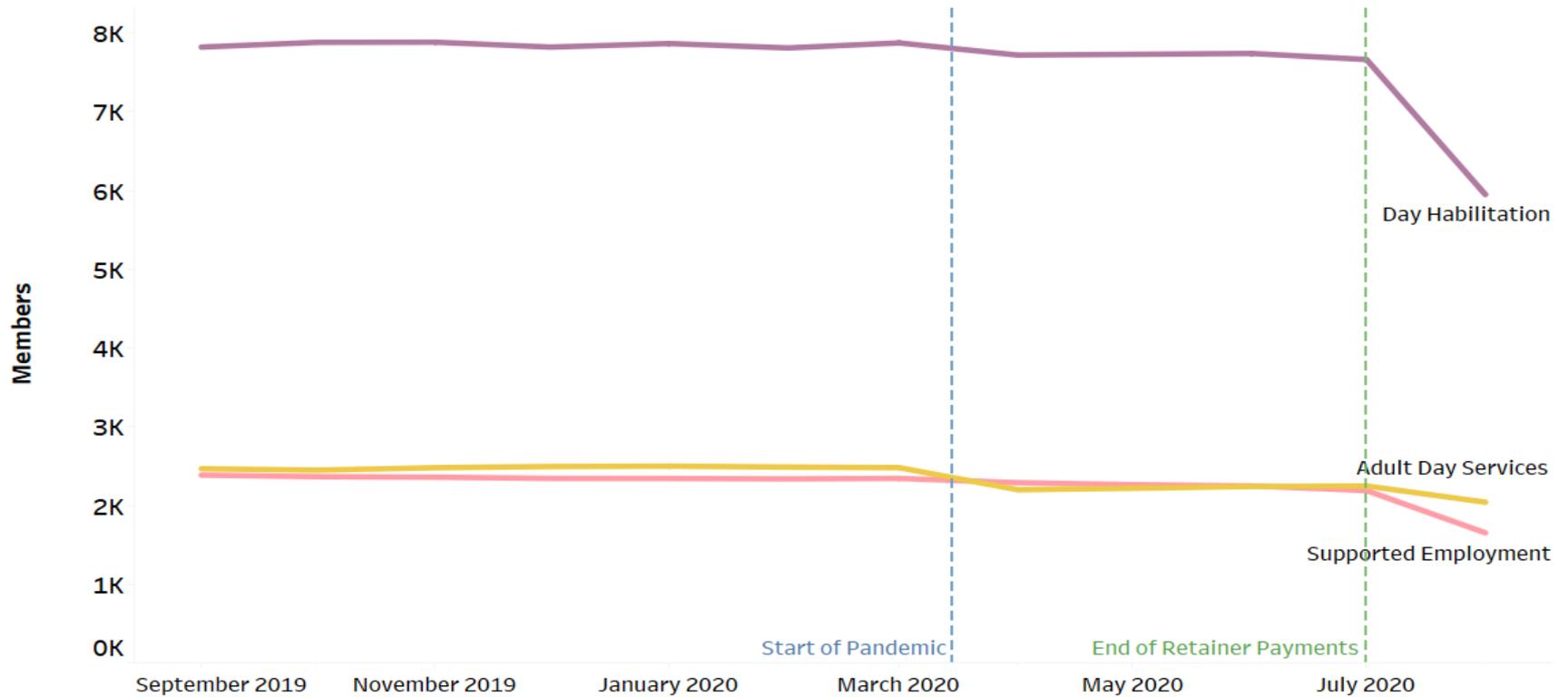
COVID-19 Impacts

Day Habilitation, Supported Employment, Adult Day Services



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Proposed Changes to Day Habilitation Services

- Group SH & SCC services may continue to be provided virtually or in-person, through the approval of Appendix K
 - 6 months after the Public Health Emergency ends
- Addition of Tier 3 - individualized, 1:1 SH & SCC services
- Members wishing to receive 1:1 SH and/or SCC would work with their case manager to add the service/s to their service plan
- Members adding the 1:1 service/s to their service plan must remain within the member's 2018 - 2020 Service Plan's dollar utilization for SH & SCC services
 - Need to capture the most recent 12 months of utilization, which may span more than one service plan *prior to March 2020*



Proposed Changes cont.

- Utilization based on the 2018-2020 Service Plan year's paid claims
 - Not based on the units authorized
 - Pre-pandemic levels
- Members adding 1:1 services would utilize any combination of new services & existing services up to their '18-'20 utilization data
- Support Level 7 members receiving services would continue to receive services as usual & would not require the addition of a 1:1 option

Proposed Changes cont.

- What if a member is new to the DD or SLS waivers and would like to add 1:1 Day Hab. services to their service plan?
 - New members would need to remain within the *average* dollar utilization of their Support Level based on March 2019 - March 2020 utilization data
 - For members that have a need for additional services, they must work with their case manager on ways to meet their needs

Supported Employment

- Prevocational & Supported Employment services would not be modified
- The Department realizes that some members have stopped working due to the risk of COVID-19 exposure & are no longer receiving Supported Employment
- Those members would be able to substitute Supported Employment with Day Hab. services
- In these situations, a members' pre-pandemic utilization dollar amounts will include their Supported Employment '18-'20 utilization data



Billing Considerations

- Services provided virtually, should be billed for using the traditional rate structure by Support Level - see [OM 21-009](#) for info on rate increases
 - Enter “Place of Service 02” on the claim when services are provided virtually
- Billing under 1:1 SH would use the new procedure codes & modifiers based on member’s waiver
 - \$5.90 for all Support Levels, per 15-minute unit
- Billing under 1:1 SCC would use the new procedure codes & modifiers based on member’s waiver
 - \$7.73 for all Support Levels, per 15-minute unit

Case Management Changes

- Case managers would need to contact members to determine who would like to receive 1:1 services & revise their PAR accordingly
- If a member does not request or wish to add 1:1 services, **no revisions are necessary**
- The Department would provide utilization reports to each CMA, to ensure that members stay within their utilization data
- Case manager then checks the report to ensure revisions do not exceed authorized utilization

Other Considerations

- Regardless if a revision occurs, members must continue to stay within the existing unit limitations for the DD and SLS Waivers
 - DD Annual Limits
 - Maximum of 4,800 combined units of SH, SCC & Prevocational Services
 - Maximum of 7,112 combined units of SH, SCC, Prevocational Services & Supported Employment
 - SLS Annual Limits
 - Maximum of 7,112 combined units of SH, SCC, Prevocational Services & Supported Employment

Test Drive Proposed Changes

- Temporary change to Day Hab. services
 - Roll out changes now with the option to revert back
- Determine if these flexibilities are working and meeting the intended goals
- Reconvene in a few months to hear how things are going
- Do members like the changes?



Final Thoughts

- Final feedback must be submitted in writing via email or through the poll by **February 3rd**
- Submit written questions and feedback to HCPF_HCBS_Questions@state.co.us
- If you do not have written comments/feedback to submit but would like your opinion to be heard, please complete this [poll](#)

Next Steps and Timeline

- Review feedback received by February 3rd
- The Department will determine whether to move forward with these proposed changes based on the feedback received



Questions?



Contact Info

Submit written questions & feedback to:
HCPF_HCBS_Questions@state.co.us

Poll to express your opinion on changes:
https://doodle.com/poll/bnyue7vbnr7izegu?utm_source=poll&utm_medium=link

Feedback due by Wednesday, February 3, 2021



Thank you!



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