

2020 Waiver Renewal

Persons with Spinal Cord Injury (SCI) Waiver

Presented by: Julie Masters

October 2019


Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

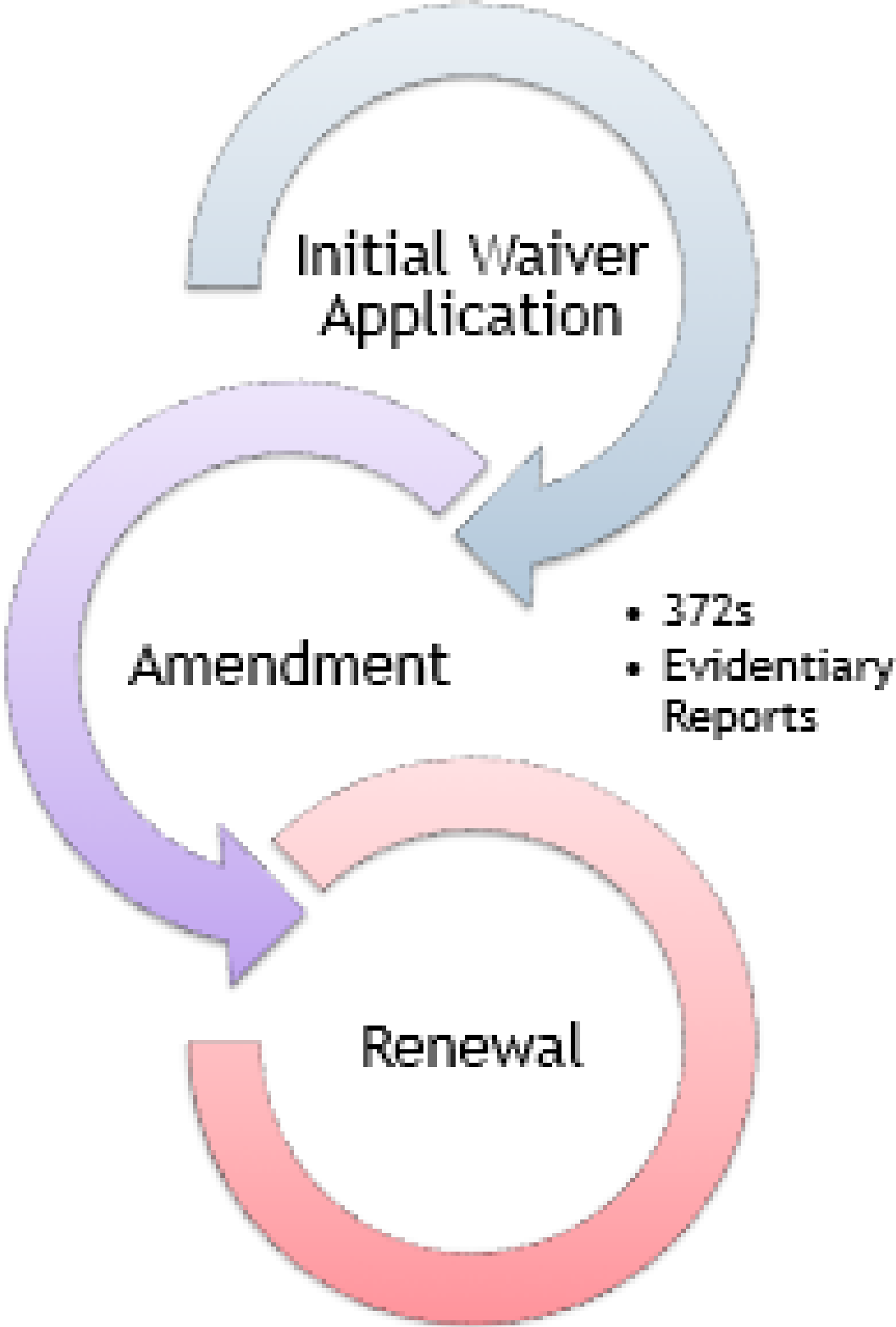
What will be covered today?

- The waiver renewal process and CMS required information
- The content of a HCBS waiver application
- Explanation of how the waiver application illustrates the respective program operations

Other Efforts

- 
- Current Waiver Amendments
 - Statutory Changes
 - Conflict Free Case Management

Waiver Lifecycle



What to Expect

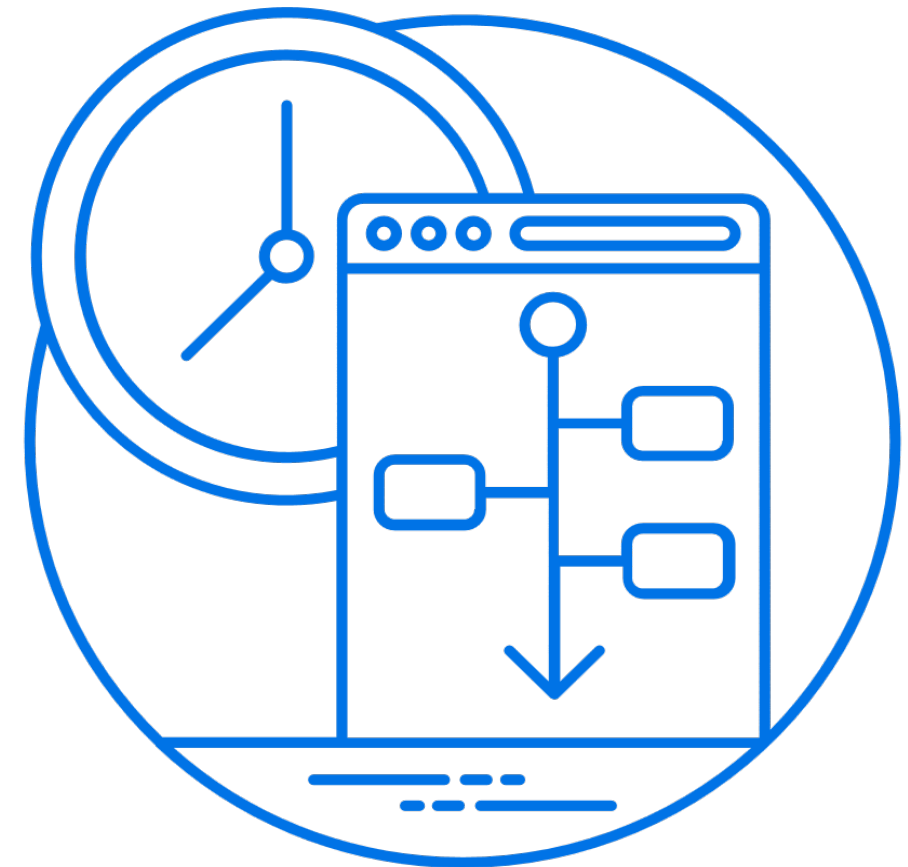
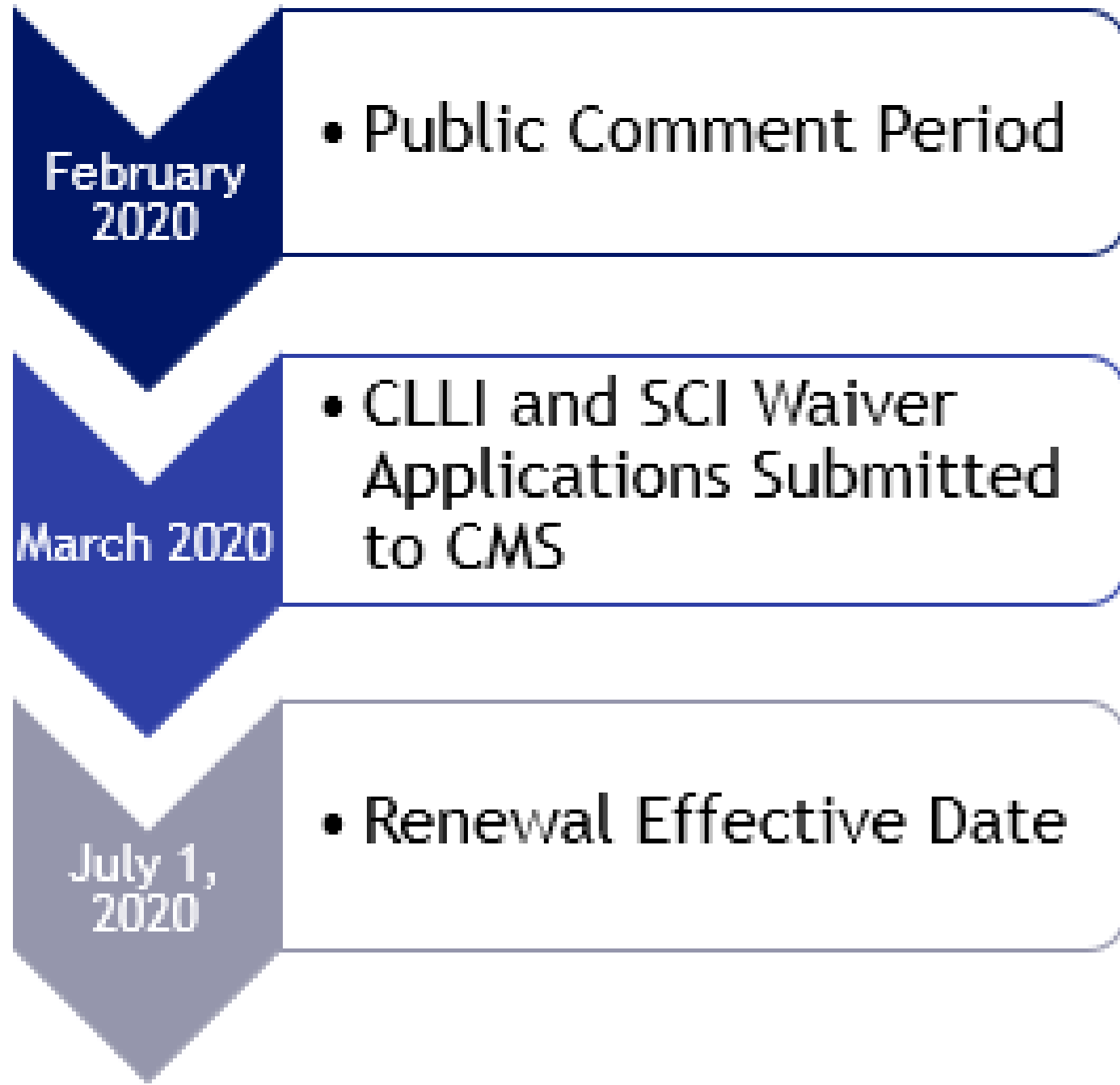
Things we can change:

- Grammar or technical language errors
- Quality Improvement Strategies (QIS) performance measures

Things we cannot change:

- Existing Contracts
- Budgetary Allocations
- Statutory Requirements

2020 Renewal Timeline



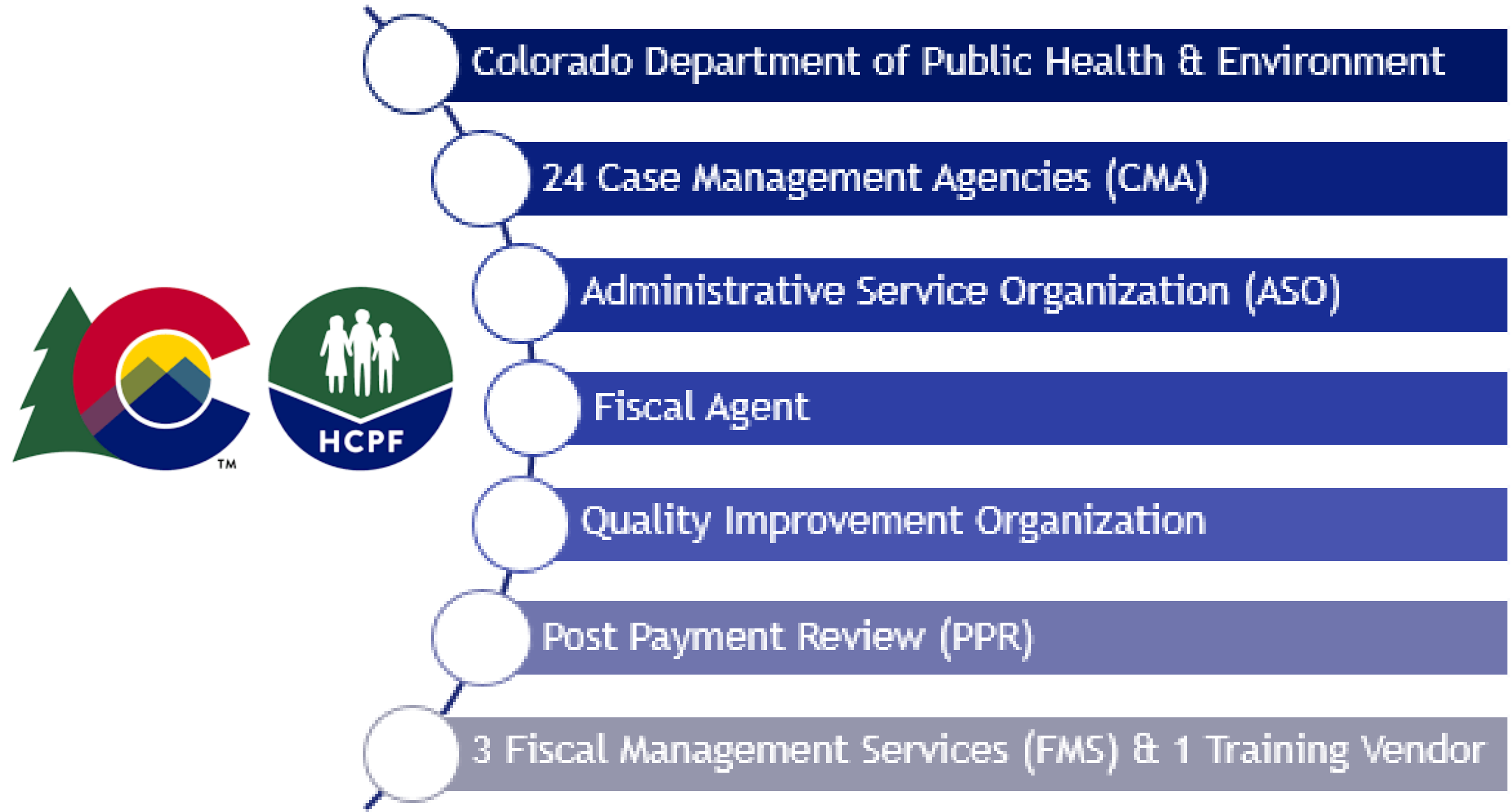


www.cms.gov

www.medicaid.gov

Appendix A	Waiver Administration and Operation
Appendix B	Participant Access and Eligibility
Appendix C	Participant Services
Appendix D	Participant-Centered Planning and Service Delivery
Appendix E	Participant Direction of Services
Appendix F	Participant Rights
Appendix G	Participant Safeguards
Appendix H	Systems Improvement
Appendix I	Financial Accountability
Appendix J	Cost Neutrality Demonstration

Appendix A: Waiver Administration & Compliance



Appendix B: Participant Access and Eligibility



Target Group(s)

- Aged 18 and older
- Residing in the Denver Metro Area
- Diagnosed with a spinal cord injury
- Hospital or Nursing Facility LOC

Appendix C: Participant Services

Adult Day Health

Complementary and Integrative Health Services

Consumer Directed Attendant Support Services (CDASS)

Homemaker

Home Delivered Meals

Home Modification

In Home Support Services (IHSS)

Medication Reminder

Non Medical Transportation

Peer Mentorship

Personal Care

Personal Emergency Response System

Respite

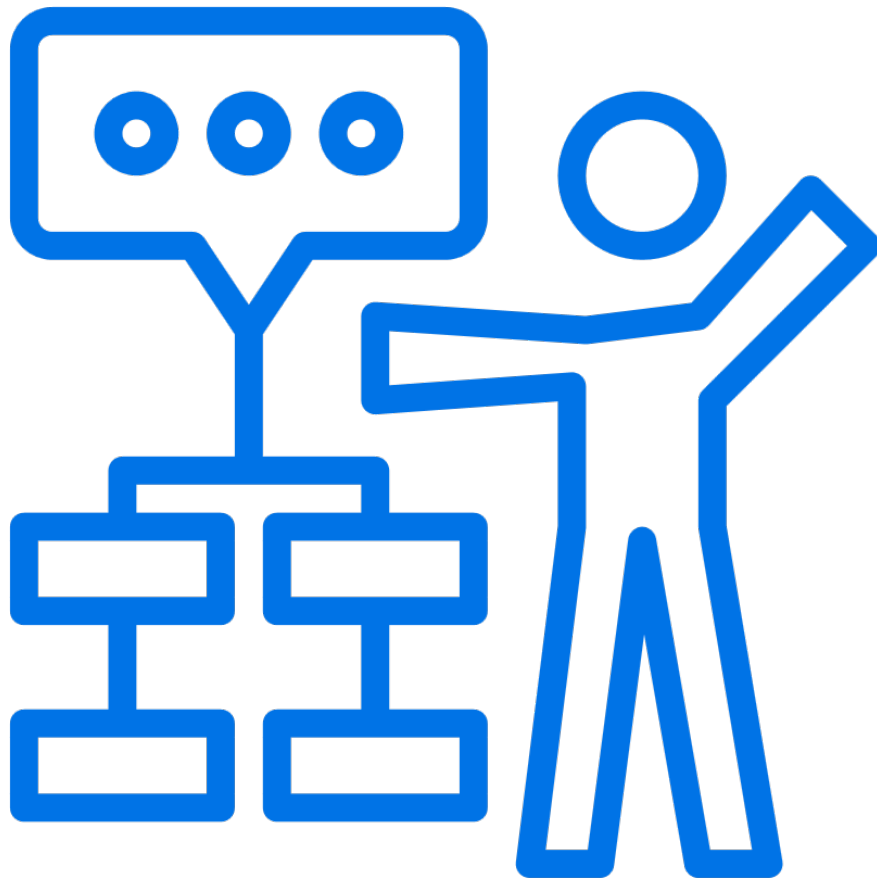
Transition Setup

Appendix D: Participant-Centered Planning and Service Delivery

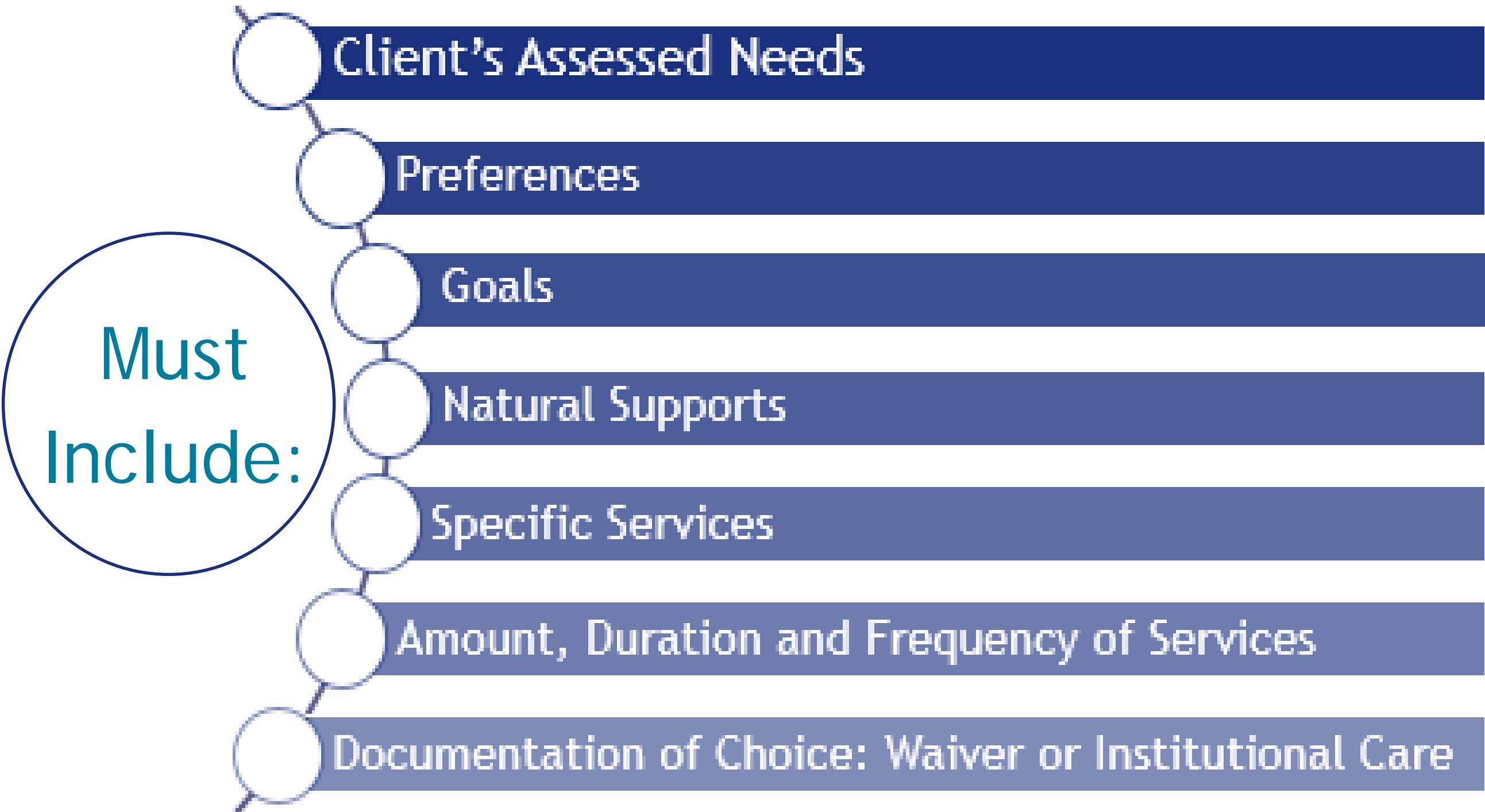
Service Plan Development

Case Manager responsibilities include the following when implementing the person-centered support plan:

- Document
- Monitor
- Oversee



Person- Centered Support Plan



Appendix E: Participant Direction of Services

IHSS

Agency

- Provide Substitute attendants
- Administrative & Personnel Tasks
- Determine salary & benefits

Agency & Member/AR

- Recruit, screen and train attendant
- Evaluate attendant performance

Member/AR
Interview and Supervise
Attendants

Agency
Conduct Payroll
Functions

CDASS

Member/AR

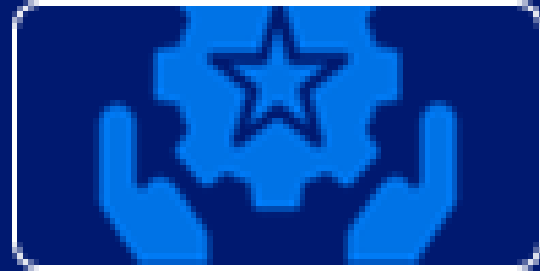
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Appendix F: Participant Rights

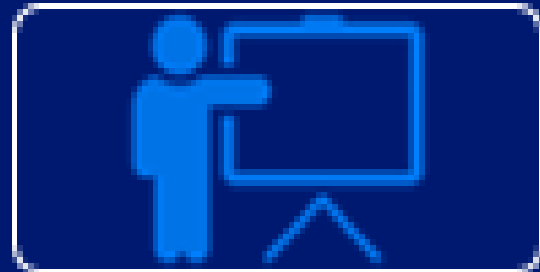
- Participants are notified of adverse action through issuance of a written form entitled the Long Term Care Waiver Program Notice of Action (LTC 803 Form)
- An explanation of appeal rights is made available to all clients when they are approved or denied eligibility for publicly funded programs and when services are denied or reduced.



Appendix G: Participant Safeguards



Licensed Healthcare Agencies, personal care agencies, homemaker agencies, Case Management Agencies (CMAs), and Department Staff are required to report critical incidents



Clients and/or legal representatives are informed what qualifies as a critical event when signing the service plan with the case manager



Oversight is provided by the Department (HCPF), Colorado Department of Public Health & Environment (CDPHE), or the Colorado Department of Human Services (CDHS)



The Department (HCPF) has responsibility for reporting, trending and responding to critical incidents.

Appendix H: Quality Improvement Strategy (QIS)



- QIS is submitted as part of the initial waiver application
- QIS is reported to CMS with 372s and the Evidentiary Report
- Updated QIS is submitted during renewal

Appendix I: Financial Accountability

- Providers are responsible for correctly documenting claims
- The Audits and Compliance Division exists to monitor provider and member compliance with state and federal regulations and Department policies
- Rates are calculated by identifying all factors necessary to provide services and the accessibility of the service through research, facility site visits and feedback from stakeholders

Appendix J: Cost Neutrality Demonstration



$$D + D' \leq G + G'$$

HCBS Public Comment Page

www.colorado.gov/hcpf/hcbs-waiver-transition

- Can view most recently approved waiver applications
- Documents related to any current Public Comment Period
- Documents related to previous public comment periods
- Documents related to the renewal of SCI

OCL Stakeholder Engagement Page

www.colorado.gov/hcpf/OCL-stakeholder-engagement#Renewal

Stakeholder Feedback

Department staff are identifying areas for language changes and developing the waiver application throughout the fall of 2019.

Stakeholders can provide suggestions and feedback through these means:

- Email: LTSS.publiccomment@state.co.us
- Phone: 303-866-3684
- In Person & U.S. Mail: 1570 Grant Street, Denver, CO 80203, Attention: HCBS Waiver Renewals
- Fax: 303-866-2786 Attention: HCBS Waiver Renewals

The formal public notice period for the SCI waiver renewal will be in February 2020.



Questions?

Waiver Administration & Compliance Team

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Thank You!