



Dear Providers,

As the spread and response to Coronavirus Disease 2019 (COVID-19) evolves, we would like to provide you this special update about what the Department of Health Care Policy & Financing (the Department) is doing to ensure members' health and safety.

We are taking proactive steps, including looking at additional ways to leverage telemedicine during this time, and are working closely with our federal partners on program flexibility to improve access to care. The Department is also working closely with Governor Jared Polis, the Colorado Department of Public Health and Environment and other government agencies to coordinate information for the public, providers and members. The health of the people we serve and all Coloradans is our utmost concern and top priority.

Valuable, up-to-date information is available to help. Information about current Colorado COVID-19 cases, symptoms and what to do to protect oneself and family is on [the CDPHE website](#). This information is based on the most recent data and guidance from authorities, such as the Centers for Disease Control (CDC). There is also [information for providers](#) on the CDPHE site and links to all related [media releases regarding COVID-19](#).

In addition, for Health First Colorado (Colorado's Medicaid Program) and Child Health Plan Plus (CHP+) questions, the [COVID-19 web page](#), a one-stop resource, has been created with resources specifically for members, providers, and county and eligibility partners. Information about benefits, telehealth and other healthcare-specific topics will be updated as it becomes available.

Each of us can be helpful in our communities by keeping up to date with the most recent information and helping others access information. Please visit these webpages frequently for updates and refer others to them for information. Avoid conveying information that does not come from trusted sources. This is a new and changing situation. We are working hard to answer everyone's questions as quickly as we can. We will update you as the situation changes, and we learn more.

Thank you for your partnership and service to our members during this difficult time.

Kim Bimestefer
Executive Director
Department of Health Care Policy & Financing

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