



Dear Providers,

This special newsletter summarizes information and communications concerning the ClaimsXten™ Claims Editing Solution.

ClaimsXten™ Information

ClaimsXten™ Claims Editing Solution **Now Live!**

Effective September 26, 2020, the Colorado interChange was updated with a claims editing solution in accordance with [Senate Bill \(SB\) 18-266](#), which requires the Department of Health Care Policy & Financing (the Department) to implement new initiatives intended to help control Health First Colorado (Colorado's Medicaid Program) costs and ensure appropriate claims payment. The Department and DXC Technology (DXC) are working with Change Healthcare to implement the ClaimsXten™ tool.

Professional and Outpatient claims received in Colorado interChange will automatically process through ClaimsXten™ to apply additional editing based on State and Federal policies. This additional editing tool will help to identify inappropriate bill coding and reduce potential overpayments.

What does this mean for providers?

Providers who are already billing correctly will see no changes. Some providers may see new Explanation of Benefits (EOB) codes on their remittance advice.

Which provider types are affected?

Refer to the [Provider Claim Types Processed Through ClaimsXten™ chart](#) for a complete list of included and excluded provider/claim types.

The following claims and providers services are **excluded**:

- Any claim with Medicare information (crossover claim)
- Dental
- Home & Community-Based Services (HCBS Waiver)
- Hospital (Inpatient)
- Hospital (Outpatient) – General, Community Clinic *with* Type of Bill (TOB) 13X claims
- Nursing Facility

ClaimsXten™ Resources

ClaimsXten™ Training

The ClaimsXten™ provider training schedule is now available on the [Provider Training web page](#). Providers are encouraged to sign up for an upcoming training session to learn more about ClaimsXten™.

Materials reviewed in the provider training sessions are available for provider reference on the [Provider Training web page](#) under the Billing Training - Resources drop-down section.

Contact Information for Further Questions

Contact the [Provider Services Call Center](#) at 1-844-235-2387 with any questions related to the ClaimsXten™ Claims Editing Solution.

For more information on ClaimsXten™, visit the [Ensuring Appropriate Claims Payment web page](#).

Please do not reply to this email; this address is not monitored.

