



HCPF/County Directors Monthly Support Meeting

9/24/2024

Agenda

Title	Presented By	Time	Details
Welcome	Danielle Henry	2 min.	
Executive Steering Committee (ESC) Update	Jamie Ulrich & Katie McDougal	15 min.	
LTC Streamline Concerns	Marivel Klueckman & Michelle Topkoff	20 min.	Discussion around why LOC's don't always come through PEAK as expected, conflicting guidance being received from two state program areas (eligibility & CMA)
MAP Statewide Performance	Arturo Serrano	10 min.	
HCPF Escalation Checklist	Sarah Rogers	10 min.	Review HCPF's internal checklist for member grievances and how counties can use this checklist when reviewing assigned escalations.
County Trending Topics	Danielle Henry	5 min.	

