



**HCPF/County Directors Monthly Support Meeting**  
**09/20/2022**  
Agenda

- Welcome: 2 minutes
  - Platform: Zoom
  - Opening Remarks - Bre Benbenek
  - Meeting Logistics
- Discussion Topic: **Memo Series Phase II** - 20 minutes
  - Guest Presenter: Sarah Rogers
  - Details: *Discussion of Memo Series program updates and Phase II implementation including timeline*
- Discussion Topic: **Quality Assurance/Quality Control Memo** - 5 minutes
  - Guest Presenter: Terri Alexander
  - Details: *Quick update on the status of the upcoming Memo.*
- Discussion Topic: **MAP Dashboard Transition to Tableau** - 25 minutes
  - Guest Presenter: Eli Kaplow & Veronica Irizarry
  - Details: *The Department will provide a visual overview of the new MAP Dashboards in Tableau and will collect feedback in addition an update on access to Tableau will be provided.*
- Q & A: 10 minutes
- Optional Breakout Rooms (30 minutes)
  - Breakout Room 1: **Denver DHS Call Center**
    - Facilitator: Robyn Kelly
    - Details: *Denver county will be sharing information on some exciting new developments at the Denver DHS Call Center.*
- Wrap Up: 2 minutes

**Helpful Resources**

Website	<a href="#">County Administration Resources Webpage</a>
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