

Supporting SWSHE Participants through the Medicaid Renewal Process

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June 6th, 8:00 - 8:30 am MST

Why Medicaid Enrollment Matters

- [Health First Colorado](#) members have comprehensive access to medically necessary services, including:
 - Physical Health benefits
 - Dental benefits
 - Behavioral Health (mental health and substance use) benefits, including supportive services
- Membership requires:
 - Enrollment - to determine eligibility
 - Annual Renewal - for most members to confirm continued eligibility



Returning to the Standard Renewal Process

- Following the end of the PHE, Health First Colorado has returned to the normal, pre-pandemic eligibility renewal processes.
- Eligible populations include:
 - Children ages 0-18 whose household income does not exceed 142% Federal Poverty Level (FPL)
 - Pregnant women whose household income does not exceed 195% FPL
 - Parents and caretaker relatives (applicant must have a dependent child) whose household income does not exceed 68% FPL
 - Adults without dependent children whose household income does not exceed 133% FPL

Returning to the Standard Renewal Process

- For a small portion of members annual renewal is automatic
 - These members include individuals with recent information already on file in CBMS to determine eligibility, such as historic incomes less than 100% FLP
- All other members must complete the renewal process annually to confirm they continue to meet eligibility criteria

Returning to the Standard Disenrollment Process

- Any member who does not complete the renewal process will be disenrolled (ie. procedural denial)
- If a member submits paperwork within 90 days after losing Medicaid coverage, their eligibility can be checked (ie. reconsideration period) and re-application is not required.
- If a member is disenrolled, and re-applies if enrollment is reinstated, eligibility may be made retroactive up to 3 months prior to the month of application, meaning services delivered during this period are reimbursable.

Renewal Data on SWSHE Participants

- 11.5% of the 715 active SWSHE participants have been disenrolled from Medicaid as of May 16th
- These 82 people are served by 22 of the 28 SWSHE grantees

Supporting SWSHE Participants with Medicaid Renewal

As part of wraparound services and care coordination, SWSHE grantees are expected to assist members with:

- Filling out Medicaid renewal paperwork to prevent disenrollment
- Completing the reinstatement process to address procedural disenrollments
- Referring members to their MCE for escalation of complex issues

Supporting SWSHE Participants with Medicaid Renewal

In order to support SWSHE grantees with this, HCPF will:

- Send a list of renewal dates for SWSHE participants
- Send a list of currently disenrolled participants

Medicaid Renewal through PEAK

- [Colorado PEAK](#) is an online platform that any Coloradan can use to apply for or manage State of Colorado benefits
- [PEAKPro](#) is an online tool for authorized assisters who help people in Colorado apply for and manage their benefits
- SWSHE grantees may want to consider gaining access to PEAKPro to provide ongoing benefit support to participants

Medicaid Renewal Resources

Medicaid Renewal Resources

- [PHE Resource Center](#)
- [Understanding the Renewal Process](#)
- [Preparing for Renewals: A Communications Toolkit](#)

Training Guides

- [Update your contact information and communication preferences](#) (PDF)
- [Update your address](#) (PDF)
- [Upload a document](#) (PDF)

Questions?

- Call Health First Colorado Enrollment at
 - 303-839-2120 (in Denver) or 1-888-367-6557 (outside of Denver)
- County-specific support available:
 - <https://cdhs.colorado.gov/contact-your-county>

Questions on Voucher Allocations?

Please contact DOLA with questions regarding voucher allocations and how this may or may not be impacted by Medicaid enrollment

Contact [Zac Schaffner](#)

DOLA/DOH, Community Partnerships & Development Manager

Also reference DOLA/DOH's guidance document on [Voucher Allocation Guidance & Post-SWSHE Enrollment Deadline Referral Planning](#)

Reminders on Ongoing TA Opportunities

- **CSH:** Technical Assistance on Preparing for Medicaid Provider Enrollment
 - Monthly on the third Thursday, 1:00pm-2:00pm
- **HCPF:** Monthly Office Hours on Medicaid Provider Enrollment Support
 - Monthly on the last Thursday from 2-3pm
 - [Register via Zoom](#)



Questions?



Contact Info

For any questions or concerns, please contact
HCPF_housing_supports@state.co.us
and your question will be directed to the
appropriate people

Thank you!