

Provider SUD Benefit Forum
April 3, 2024 Follow Ups

| Topic Covered | Notes |
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| <p>Welcome/Intro</p> | <p>The SUD Provider Forum is space for Providers to ask questions and learn more about the SUD Benefit, “Ensuring a Full Continuum of Care”. All SUD providers working in outpatient and inpatient (residential and hospital) are encouraged to participate, to ensure the full continuum of care is well represented. The forum is facilitated by Amy Austin - Recovery Support Policy Administrator and Jennifer Holcomb - Behavioral Health Care Section Manager & HCPF SUD Senior Staff Authority.</p> |
| <p>Trends in 137 Utilization Management Report</p> | <p>Highlights from the 137 Utilization Management Report include:</p> <ul style="list-style-type: none"> • Withdrawal management (WM) services remain the most heavily utilized level of care under the full continuum accounting for 74% of total services provided with 19% of members returning to care within the same quarter. • The number of 3.7 WM episodes of care, 2,901, is an increase of 59% from last quarter while utilization of 3.7 LOC services continued to drop, accounting for only 1% of episodes of care delivered this quarter. • Data from this reporting period show while there was a 31% increase (522 members) in the number of youth with primary SUD diagnosis who received behavioral health services, total residential SUD episodes of care for youth across the state remain in the single digits. <p><i>No questions.</i></p> |
| <p>ASAM Level of Care Concurrent Review Requirements</p> | <ul style="list-style-type: none"> • In accordance with our 1115 SUD Demonstration waiver, Colorado has agreed to follow ASAM criteria for determining level of care. Following ASAM, providers and MCEs use the six dimensions in the diagnostic criteria to make an initial determination. • Once a member is placed in a level of care following an initial assessment, all subsequent level of care adjustments must include progress toward goals as a consideration when making such determinations. • It is expected that a member’s treatment goals, and progress towards the identified goals, are documented in the treatment plan. • It is for this reason that both the <i>ASAM Continued Service</i> and <i>Transfer/Discharge</i> criteria require a review of the member’s treatment plan and progress made toward treatment goals. • This requirement supports MCEs in making informed decisions about medical necessity determinations for continued authorization at a given level of care. <p><i>No questions.</i></p> |

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| <p>SUD Services Protocol for Transplant Patients - Awareness for Providers</p> | <ul style="list-style-type: none"> • Patients who are transplant recipients with an SUD diagnosis should receive comprehensive SUD treatment services in accordance with ASAM continuum of care guidelines. • HCPF, in collaboration with MCEs, has developed an SUD treatment protocol for transplant recipients providing guidance regarding expectations for continuum of care SUD services for these members. • The member’s MCE (RAE or MCO) is responsible to coordinate care when notified by a transplant team of the need for these services and will authorize 90 days of residential and HIOP services. • The MCEs will communicate with the SUD provider for progress updates regularly to support member progress through the continuum and make any necessary adjustments to length of stay. <p><i>No questions.</i></p> |
| <p>Assisting Members with Medicaid Redetermination</p> | <ul style="list-style-type: none"> • Following the end of the Public Health Emergency, Health First Colorado and CHP+ have returned to normal eligibility renewal processes. • HCPF encourages providers and partner organizations to support members through the renewal process. • You can learn more on our website: https://hcpf.colorado.gov/keepcocoverted https://hcpf.colorado.gov/covid-19-phe-planning <p><i>Question: How can providers assist members with redetermination?</i></p> <p><i>Answer: Providers can assist members with the redetermination process through assisting a member with signing into PEAK, or through accessing member information in PEAK Pro. More information is found on our website about how to support members with redetermination.</i></p> |
| <p>Preparing for Colorado transition to ASAM 4th Edition</p> | <ul style="list-style-type: none"> • Colorado’s behavioral health system is built upon the 3rd Edition of ASAM (published in 2013). • ASAM 4th Edition is available and additional specialty best practice addendums are expected. • Anticipated transition timeline: HCPF and BHA expect ASAM 4th Edition to be effective in Colorado July 1, 2026. • HCPF and BHA recognize that certain communities and regions may experience varied levels of impact from this change. • HCPF and BHA are collaborating to seek input from stakeholders on 4th Edition changes. You are encouraged to provide feedback through this survey which closes midnight on 4/30. <p><i>No questions.</i></p> |
| <p>Behavioral Health = SUD + Mental Health - You're invited!</p> | <ul style="list-style-type: none"> • HCPF wants to ensure that SUD providers understand that under new BHA rules, SUD is included as part of behavioral health. • You are invited to all behavioral health stakeholder meetings, such as crisis services, safety net services, etc. • See list of SUD Provider Engagement Opportunities <p><i>No questions.</i></p> |

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| Open Floor | <p><i>Question: Where is other (non-residential) SUD data reported?</i></p> <p><i>Answer: The full continuum of SUD utilization data is reported to CMS for the 1115 SUD waiver. All approved reports for CMS are posted on CMS website and HCPF website. These reports are in a standard CMS format. Part A report includes the data for all metrics. Part B report is the narrative portion where Colorado provides updates on our progress in the SUD demonstration milestones.</i></p> <p><i>Question: Does HCPF have a list of outpatient SUD providers similar to the list of residential SUD providers on the website?</i></p> <p><i>Answer: HCPF is working to develop an SUD dashboard with the aim of making network information more readily available.</i></p> |
| Reminders SUD Office Hours 1 st Wednesday of the month from 2:00-3:00pm. Suggestions for Future Discussion Topics? Email: hcpf_sudbenefits@state.co.us Adjourn | |

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Department 504/ADA Coordinator, Emelie Esquivel, at hcpf504ada@state.co.us at least one week before the meeting to make arrangements.