

SCHOOL HEALTH SERVICES PROGRAM MANUAL

Appendix 7

Public Consulting Group (PCG) Claiming System Quarterly Financial User Guide



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I. INTRODUCTION TO COLORADO QUARTERLY FINANCIALS

At the end of each quarter, districts submit quarterly financials by reporting costs incurred by qualified Staff Pool List (SPL) participants for a quarter. These costs include salaries, benefits, and contracted staff costs for the participants on the staff pool list.

While submitting quarterly financials, it is extremely important to keep the following key concepts in mind:

- Only report costs associated with the **Staff Pool List** for the quarter in question.
- Be sure to appropriately report **federal funds**
- Report all costs on a <u>cash-based</u> accounting method

Summary: What is new in the PCG Claiming System?

All the items below are explained fully in this user guide, but veteran financial coordinators should understand what has remained the same versus what is new:

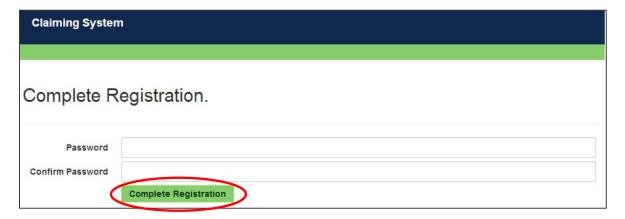
II. ACCESSING THE PCG CLAIMING SYSTEM

A. FIRST TIME REGISTRATION

Once staff are added to the PCG Claiming system they will receive an email with the subject 'New Account Registration' from ClaimingSystem@pcgus.com. Do not reply to this email address.

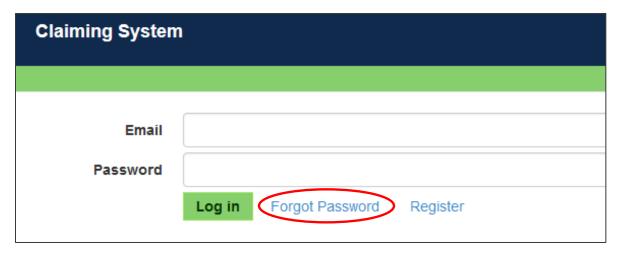
First time users need to click the web link in the email and will be brought to the page below to enter a new password in the 'Password' and 'Confirm Password' fields.

Users click the 'Complete Registration' button and they will be brought back to the main page to enter the email and new password to log into the site.



B. RESETTING PASSWORDS

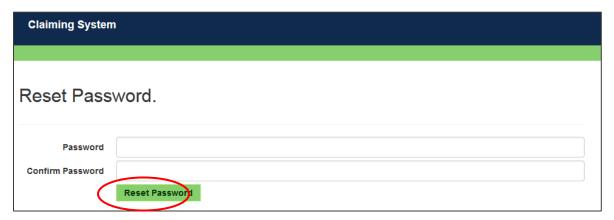
User passwords will never expire but they can be reset as needed. If a Coordinator needs a new password, or has forgotten his/her login information, he/she may click on the 'Forgot Password' link located next to 'Log in.' The coordinator may also contact cormts@pcgus.com or call 866-766-9015 for assistance.



The user will be sent to the screen at the beginning of the next page and will need to enter their email address that is associated with the system along with the text that is displayed in the image field, and then click the 'Forgot Password' button.



The user will be sent an email with the subject 'Reset Password Request' from ClaimingSystem@pcgus.com. Do not reply to this email address. The email will contain a link to the page below for users to reset their password.



Enter the new password in the 'Password' and 'Confirm Password' fields and click the 'Reset Password' button.

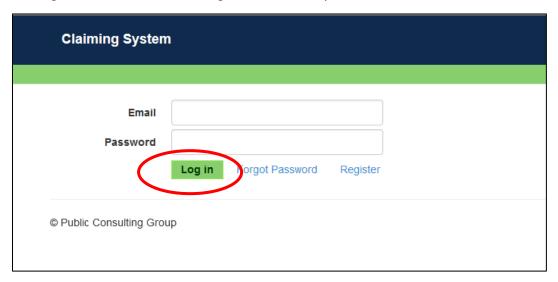
Users will be brought back to the main page to enter the email and new password and log into the site.

C. REGISTERED USER LOGIN

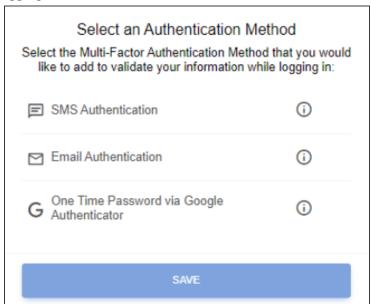
To enter the PCG Claiming System website after registering, a Coordinator will open an internet browser and enter: https://claimingsystem.pcgus.com/co

Enter email and password. Be sure to enter the password exactly as created, using appropriate letter cases and symbols.

Click the 'Log in' button after entering the email and password.



Effective August 2023, Multi-Factor Authentication has been implemented as an important security enhancement to the PCG Claiming System. Upon login, the user will be prompted to select from one of three Multi-Factor Authentication methods used to validate the user's information while logging in.



<u>SMS Authentication:</u> The user will receive a passcode that has been sent directly to their mobile device via text message as proof of their identity. If the user selects 'I don't have my phone,' the Multi-Factor Authentication will automatically defer to the user's email address.

<u>Email Authentication</u>- The user will receive a passcode that has been sent directly to the email entered as proof of their identity. The email used for this Multi-Factor Authentication does not need to be the same email that the user enters to login to the PCG Claiming System. Changing your email upon selecting this factor will send an email to whichever email that is entered, along with the email used for the PCG Claiming System. Changing the email for the Multi-Factor Authentication does not change the login email.

One Time Password via Google Authenticator: The user will need to download the Google Authenticator from their mobile device's respective store (Google Play or the App Store), open the app, follow the instructions to add the user account, and then scan the visible QR Code. Upon scanning the QR Code, the user will receive a passcode that will need to be entered, and the user will need to select 'Verify' to login to the home page. Once the user selects the Multi-Factor Authentication method, that will be the option used to login to the PCG Claiming System for all future logins unless the Multi-Factor Authentication preference is updated.

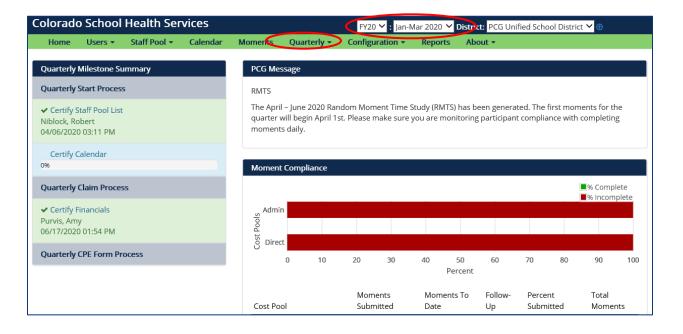
Once logged in, the user will be brought to the PCG Claiming System dashboard. Use this page to navigate through the different areas of the PCG Claiming System site. The dashboard also displays important reports, resources, and important dates.

III. NAVIGATING THE HOME SCREEN

Below is the home screen available after logging into the website. The home screen contains the financial link which will be used to enter in participant costs. The link is circled in red below.

The desired quarter needs to be selected by clicking on the 'Quarter' dropdown at the top of the home screen to edit or monitor information pertaining to that quarter.

Note: Quarterly' will only show in the menu bar if they are available for the quarter selected.



IV. QUARTERLY FINANCIALS: ACCESS AND NAVIGATION

To access the Quarterly Financials, click the 'Quarterly' link on the home screen. The following links will appear:

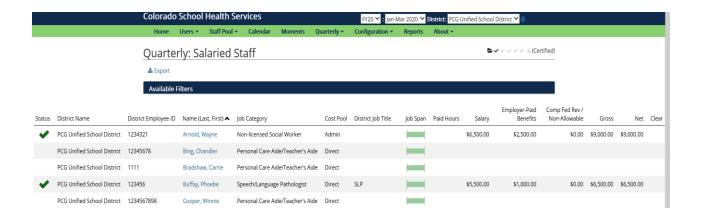


- Salaried Staff Costs enter salaries, benefits, and federal funds for district employees listed on the Staff Pool List
- Contracted Staff Costs enter contracted staff costs and federal funds for contractors listed on the Staff Pool List
- Other Costs by Service Type enter other costs associated with the MAC program
- Quarterly Summary view a summary of submitted costs and Certify quarterly financials
- Claim Summary- shows your claim calculation after claim is approved
- **Funds** source your funds for your CPE form once claim is approved (starting with the July-September 2024 quarter, this action will no longer be required)
- CPE Form available once claim is approved

Users can access these financial areas in any order, but PCG recommends accessing them in the order listed above.

A. SALARIED STAFF COSTS

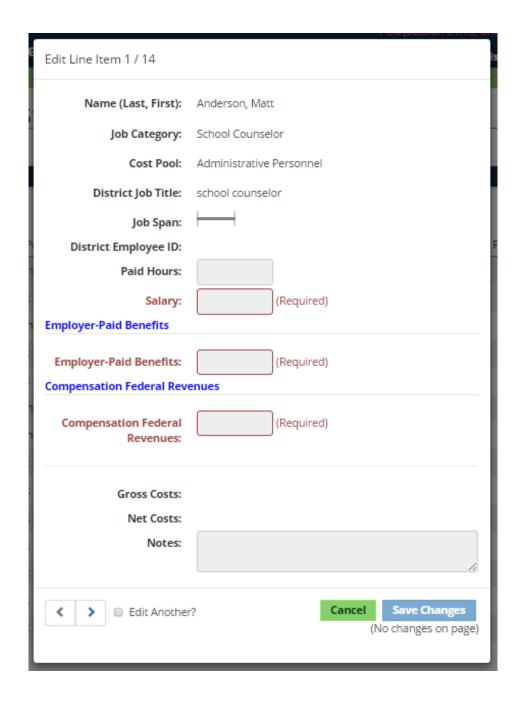
To enter costs for the district employees listed on the SPL, click the 'Quarterly' link on the home screen and select 'Salaried Staff.' The following page will display:



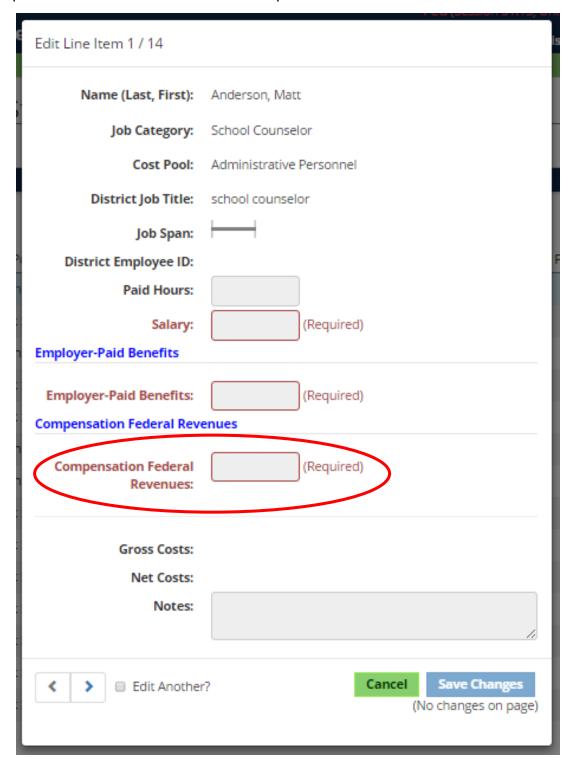
Description of fields:

1. Entering a Participant's Costs

To edit a participant's costs, click on his/her name. An 'Edit' screen will display and the selected participant's costs can be entered and saved:



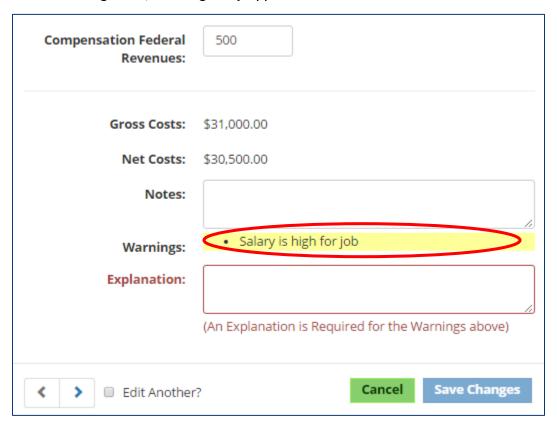
To enter the costs, click into the appropriate field and type the amount. Please note that the "Compensation Federal Revenues" field is required even if the dollar amount is zero:



If a participant is partially federally funded, enter the expenditures that are paid out of federal funds as a positive amount. If the participant is funded only by state and local dollars, enter 0.

a) Warnings (Formerly known as Quarterly Edits)

While entering costs, warnings may appear based on the costs entered:



These warnings are designed to flag potential issues. Please note that the system is not saying that the costs are incorrect. Instead, the system is flagging data that appears to be outside predetermined parameters. If a warning is triggered, carefully review the costs entered and determine if the costs are accurate. If the costs are accurate, enter an explanation in the 'Explanation' field for why the costs are accurate as entered:



When entering explanations, please be sure to provide enough detail to prevent explanation follow-up. The explanation should address the potential issues raised by the warnings (e.g. instead of *vendor is very expensive*, use *paid 480 hours at contracted price of \$75.00 per hour*). It is not acceptable to simply write "OK" or "verified." PCG reviews all explanations and when detail is insufficient PCG must follow up with the financial coordinator that entered the costs.

Users cannot Save Changes until an explanation is entered. Once an explanation is entered, click the 'Save Changes' button.

After clicking save changes, the user returns to the Quarterly Payroll Information table. Please note that if a warning was triggered and an explanation was entered, a 'Status' symbol will appear and the 'Explanation' will be displayed:



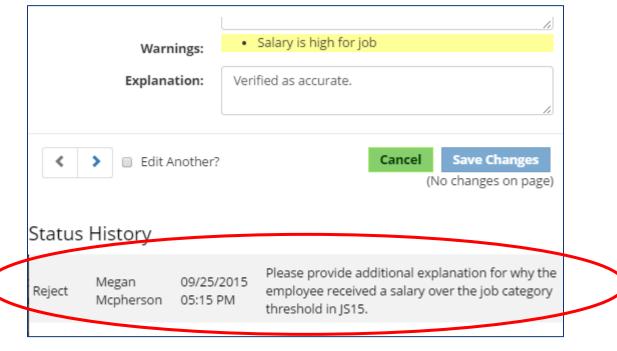
Any triangle symbol regardless of color must be accompanied by an explanation, as indicated with the red arrow in the above screenshot. Please note that the warning symbol will remain even after an explanation is entered. The user can continue to enter costs by clicking on the next participant's name.

Users may encounter the following symbols:

Symbol	Definition	Notes
~	No Warnings - The costs entered are within the expected threshold.	No explanation is required

_	Has Warnings - The costs entered are outside of the expected threshold. An explanation is required.	If either of these symbols are present and an explanation has been entered, the district can			
S	Has Severe Warnings - The costs entered are far outside of the expected threshold. An explanation is required.	move forward and certify these costs.			
<u> </u>	Requires and Explanation - The costs entered through the import functionality triggered a warning. An explanation is required.	If this symbol is present, the district will not be able to certify their costs until an explanation is provided.			
<u>(3)</u>	Requires and Explanation - The costs entered through the import functionality triggered a severe warning. An explanation is required.	Click on the participant's name and enter an appropriate explanation. The symbol will change to has warnings or has severe warnings symbol.			

If an explanation has been rejected by PCG and resolution is needed, the district can review PCG comments within the line item needing resolution by clicking on the participant's name:



b) Export / Import

The PCG Claiming System has an Export/Import process. This allows users to export the list into Excel, make the changes in the Excel document, and then import the costs into the site. For full details, please see the Export/Import Appendix on page 17.

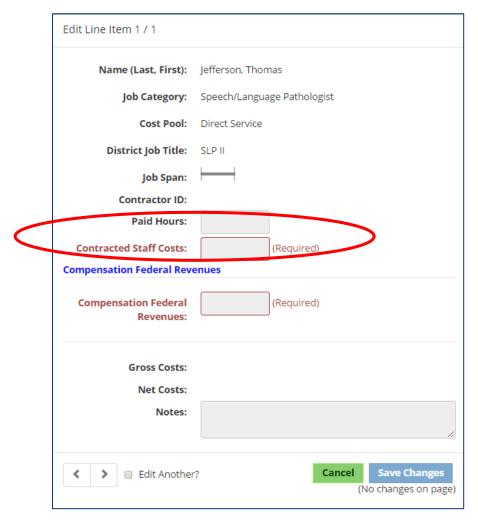
B. CONTRACTED STAFF COSTS

After entering the salaries and benefits for district employees, return to the 'Quarterly' navigation dropdown menu and select Contracted Staff Costs. The process for entering Contracted Staff Costs is very similar to entering salaries and benefits for district employees. The difference is that users enter 'Total Contracted Staff Costs' instead of salaries and benefits.

To enter costs for contracted staff listed on the SPL, click the 'Quarterly' link on the home screen and select 'Contracted Staff.' The following page will display:



To edit a contractor's costs, click on his/her name. An 'Edit' screen will display and the selected participant's costs can be entered and saved:



C. OTHER COSTS BY SERVICE TYPE

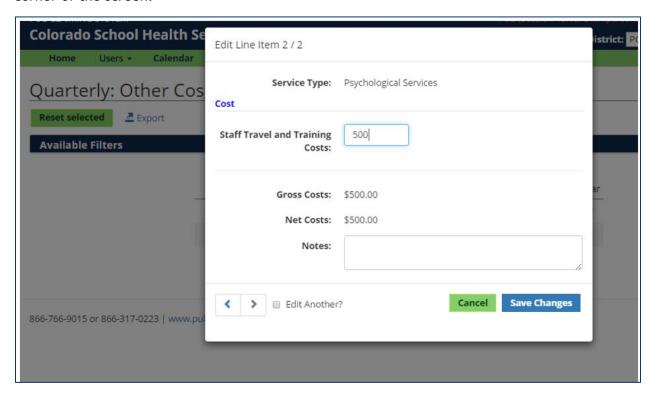
To enter the other costs by service type listed on the SPL, click the 'Quarterly' link on the home screen and select 'Other Costs by Service Type.'

These are costs that are related to the MAC program and must tie back to specific participants/positions on the staff pool list. The costs should be reported under the service type applicable to the participant's RMTS Job Category. Also make sure to accurately report any federal funds used to pay these costs.

The following Other Costs can be included:

Staff travel and training

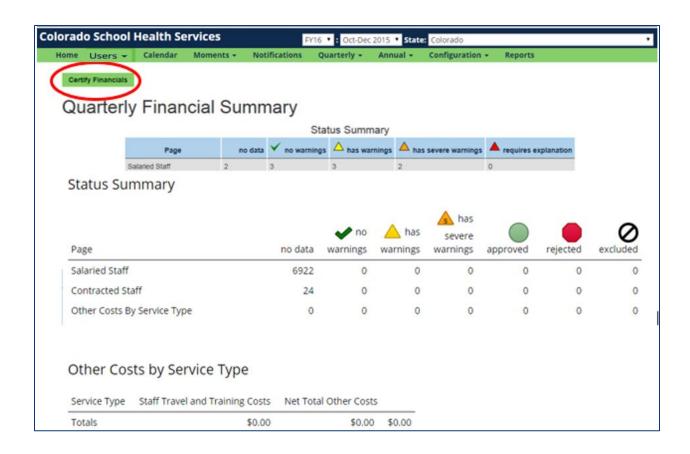
By clicking on one of the service types, information tied back to each type can be entered. The screen below shows the required information that must be input. When you are finished reporting costs for a service type, click the 'save changes' button at the bottom right hand corner of the screen.



D. QUARTERLY SUMMARY AND CERTIFICATION

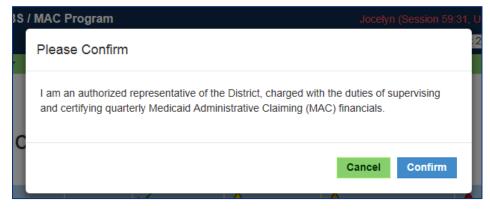
After all costs are entered and the financial coordinator has carefully reviewed and verified the reported costs, the Financial District Level Administrator should certify the costs. To access the certification area, choose 'Quarterly' and 'Quarterly Summary.'

The two main components of the Quarterly Financial Summary page are the 'Certify Financials' button and the various summary tables. The tables will vary based on the financial information entered, but all districts will see the Status Summary Table and the Salaried Staff Table. These tables provide a broad overview of the costs entered and information about the warnings triggered:



After carefully reviewing all costs and ensuring that federal funds are appropriately reported, the Financial District Level Administrator can click 'Certify Financials.'

After clicking 'Certify Financials' the Financial District Level Administrator will be asked to confirm the following:

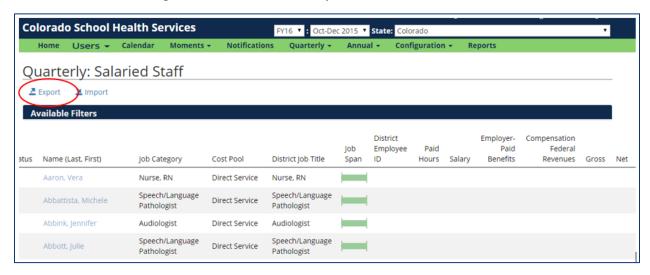


If the confirmation statement is true, click 'Confirm' to officially certify the quarterly financials. The report will be locked and no further changes will be allowed. If needed, the user can contact PCG to unlock the report so that changes can be made. The district will then recertify.

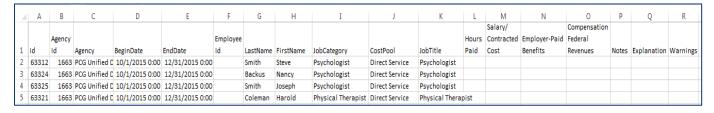
V. APPENDIX EXPORT/IMPORT PROCESS

Districts have the option of exporting their quarterly financials, editing the costs in Microsoft Excel, and then importing the costs back into the claiming system. To do so, follow these steps:

- 1. Enter the quarterly financial area you wish to edit. In this example, we will look at Quarterly Payroll Information.
- 2. Just below the green menu bar, click Export:



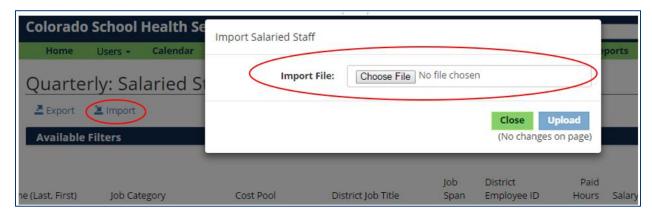
- 3. The system will export the table as a .CSV file. However, the system can only read Excel files. Unlike in the previous system, files must be saved in an Excel format, either .xls or .xlsx for them to upload properly.
- 4. In the Excel document, the user can enter salaries, benefits, federal revenues, notes, and explanations. In the screenshot below, these fields can be found in columns L through R. These are the only cells that should be edited. Do not edit anything from ID (column A) through Job Title (Column K.) Do not add or delete columns or rows. The only cells that should be edited are the cost columns and the Notes and Explanations fields.



- Enter costs in the cells. While entering costs, please follow these rules:
 - a. If a participant does not have a particular cost, **you must enter 0**. You cannot leave it blank.
 - b. Numbers should have a maximum of 2 decimals. The system will not accept partial pennies.
 - c. As mentioned above, change only the cost-related cells and the Notes and Explanations fields.

	4	Α	В	C	D	E	F	G	Н	I	J	K	L	M	N
														Salary/	
			Agency				Employee						Hours	Contracted	Employer-Paid
1	lo	d	Id	Agency	BeginDate	EndDate	Id	LastName	FirstName	JobCategory	CostPool	JobTitle	Paid	Cost	Benefits
2	6	3312	1663	PCG Unified D	10/1/2015 0:00	12/31/2015 0:00		Smith	Steve	Psychologist	Direct Service	Psychologist		3500	1500
3	6	3324	1663	PCG Unified D	10/1/2015 0:00	12/31/2015 0:00		Backus	Nancy	Psychologist	Direct Service	Psychologist		6000	2500
4	6	3325	1663	PCG Unified D	10/1/2015 0:00	12/31/2015 0:00		Smith	Joseph	Psychologist	Direct Service	Psychologist		15000	3000
5	6	3321	1663	PCG Unified D	10/1/2015 0:00	12/31/2015 0:00		Coleman	Harold	Physical Therapist	Direct Service	Physical Therap	oist	26000	4000

- 6. When the costs have been entered, save the file. (Remember that the file must be in .xls or .xslx format.)
- 7. Return to the PCG Claiming System. Click 'Import', then click 'Choose File' to locate your upload file:



- 8. Click Upload. If your file is in the appropriate format, the system will upload your data. If your file has errors in it, the system will provide details and instructions regarding those errors.
- 9. Address the errors, then repeat steps 7-8 to re-attempt upload.

VI. HELPFUL TIPS & RESOURCES

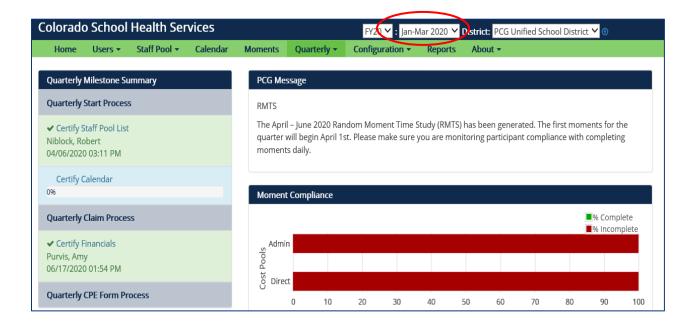
- Quarterly costs are reported on a cash-basis, or based on date of payment
- Costs can only be reported for participants on the Staff Pool List for the reporting quarter
- Be sure the appropriate quarter is selected in the 'Quarter' dropdown menu when working with quarterly costs
- Report 100% of costs (including federal funds) in the salaries / benefits / contractor costs sections, and ONLY the federal portion in the appropriate section. The Claiming System will automatically subtract the federal portion from the gross salaries and benefits
- The 'Compensation Federal Revenues' field is required even if the dollar amount is zero
- Remove all 100% federally funded participants from future rosters
- The 'Job Span' field shows how long a participant was in the position. Users can hover over the job span bar to see exact dates the participant was in the position
- Report the employer or district-paid portion of benefits costs

- Warnings are designed to flag potential issues. Costs can either be corrected or an explanation provided for why the costs are accurate as entered
- Remove participants that are no longer with the district from the Staff Pool List in a timely manner to avoid a large number of No Payroll Information warnings
- Only coordinators with Financial District Level Administrator access can certify the Quarterly Financials
- Exported files must be saved in an Excel format, either .xls or .xlsx, for them to upload properly. Be sure not to remove or change any columns, rows, or headers

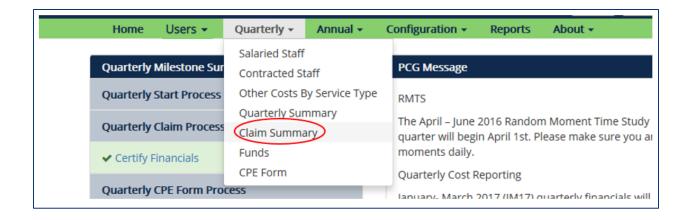
Certification of Quarterly Funds and Submission of CPE Form

As part of the Colorado School Health Services (SHS) program, districts must submit a completed and signed Certification of Public Expenditure (CPE) form to HCPF of Health Care Policy and Financing. Before this can be completed, each district must review and certify their quarterly Medicaid Administrative Claim (MAC). Below is a step-by-step guide to completing this process.

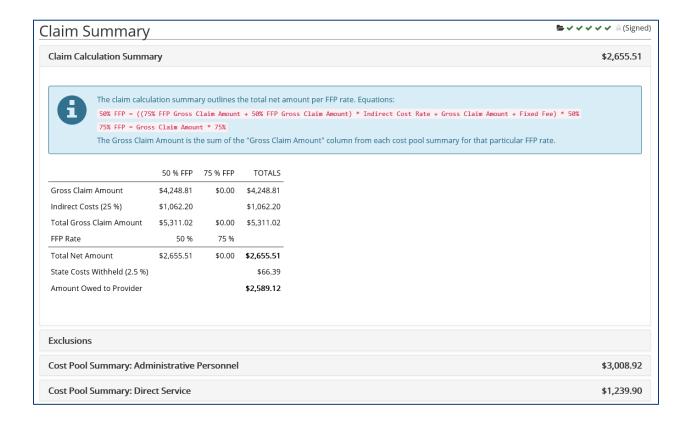
- 1. Log into the PCG claiming system at https://claimingsystem.pcgus.com/co.
- 2. Select the appropriate fiscal year and quarter from the drop down menu at the top of the page.

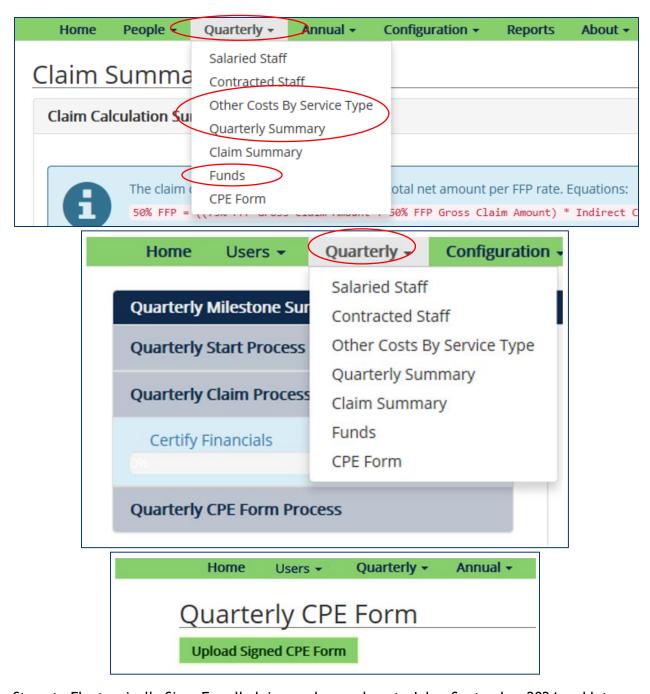


3. Click the 'Quarterly' tab from the green menu bar, then select 'Claim Summary'.



4. Review the information listed on the *Claim Summary* page. This page details your district's claim details including: gross and net claim amounts, Unrestricted Indirect Cost Rate (UICR), Medicaid Enrollment Rate (MER), state fees withheld, and statewide time study results for each cost pool. Below is an example of the *Claim Summary* from the quarterly drop down.

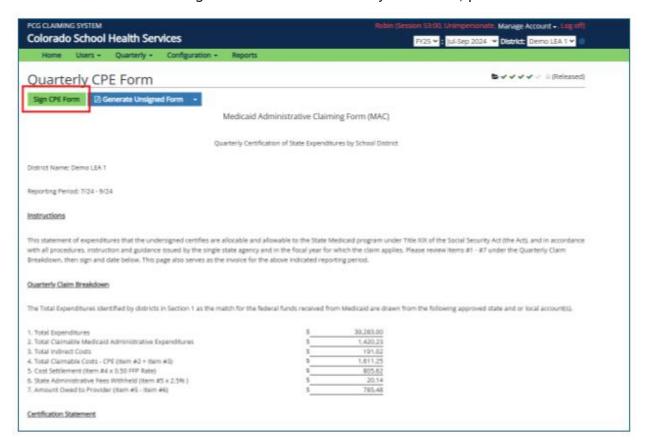




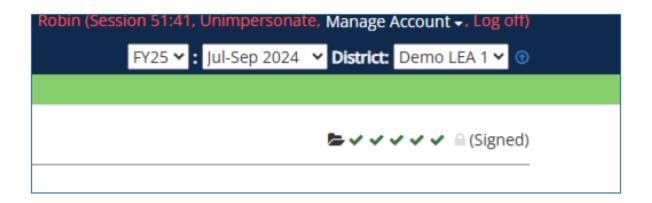
Steps to Electronically Sign: For all claims and amendments July - September 2024 and later



5. The designated CPE signer for the district will select 'Sign CPE Form' in the top left of the page. Once you choose 'Confirm', the status of the quarterly claim will update to 'Signed'. As a friendly reminder, only 'CPE Signer' user types will be able to sign the CPE form. If a CPE signer needs to be added for your district, please contact PCG.







Colorado Chart of Accounts - https://www.cde.state.co.us/cdefinance/coa_fy2025