



**COLORADO**  
Department of Health Care  
Policy & Financing

**Has your submitter made the change for batch eligibility and claim submissions?**

Dear Providers, Trading Partners and Vendors,

If you only use the provider web portal for transactions such as claim submission you may disregard this message.

**If you submit any batch transactions or use a vendor or a clearinghouse, please ensure they have made the change to the new location to submit the batch files today to avoid any payment delays.**

The Secure File Transfer Protocol (FTP) server was moved on November 9th. Refer to the [Electronic Data Interchange \(EDI\) webpage](#) for more information or contact the [Provider Services Call Center](#).

Thank you,

Department of Health Care Policy & Financing

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