For large print, braille or languages other than English or Spanish, call **303-839-2120.**

State Relay 711 for callers with hearing or speech disabilities.

[Date]

Your case number: XXXXX
Your member ID: XXXXX

Informational only. You don't need to do anything to keep your coverage.

Dear [member name],

As of July 1, 2025, your Health First Colorado (Colorado's Medicaid program) health plan is **Rocky Mountain Health Plans PRIME**. Your benefits and services will not change.

PRIME manages your physical and behavioral health care. This includes mental health and substance use care, if needed.

Health plan
Rocky Mountain Health Plans PRIME 800-421-6204 www.rmhp.org/prime

Change your health plan

You can change from PRIME for any reason before **September 29, 2025.**

You can also change for any reason in the 60 days before the first day of your birth month. If you leave PRIME, you will be assigned to a Health First Colorado regional organization.

You can leave PRIME **at any time** for these reasons:

- You or your provider moved out of the plan area.
- Your provider left PRIME.
- You need a service that PRIME doesn't cover for moral or religious reasons.
- PRIME says you need more than one service they can't give you, and your provider says you need the services now.
- Other reasons, such as poor care quality, not being able to get the services or go to providers you need or being put in the wrong plan.

To change from PRIME, go to Enroll.HealthFirstColorado.com. Or call Health First Colorado Enrollment Monday to Friday, 8 a.m. to 5 p.m. at 303-839-2120 or 888-367-6557 (State Relay 711).

For large print, braille or languages other than English or Spanish, call **303-839-2120**.

State Relay 711 for callers with hearing or speech disabilities.

Health First COLORADO™
Colorado's Medicaid Program

Tips to access care

- You can call your provider to make in-person or telehealth appointments.

- Read your Member Handbook to learn about your benefits. You can find the handbook at HealthFirstColorado.com. Or go to CO.gov/PEAK. To get a free copy in the mail, call 303-839-2120 or 888-367-6557 (State Relay 711).

- Get your member ID card in the Health First Colorado mobile app. Create an account at CO.gov/PEAK. To get the app, scan the QR code. For help, call 800-250-7741 (State Relay 711). Your member ID card will also be mailed to you.

- Get member materials and take the member health survey at Enroll.HealthFirstColorado.com.

Thank you,

Health First Colorado Enrollment

Scan for Health First Colorado app