

Dear Therapy Provider,

Some professional claims for Physical, Occupational and Speech Therapy with dates of service 07/01/2023 or later for procedure codes 92526, 96112, 96113, 97129, 97130 with additional place of service (POS) codes and modifiers were denying incorrectly for Explanation of Benefits (EOB):

- EOB 1030 "The place of service code is invalid for procedure code. Correct the place of service code. Refer to the Provider Manual or Help Screens for valid place of service codes"
- EOB 4211 "Modifier is invalid for procedure code. Refer to the Provider Manual, Help Screens, CPT or HCPCS listing for valid modifiers"

Affected claims were reprocessed on 06/19/24.

Issue resolved 06/17/24.

Thank you,

Department of Health Care Policy & Financing

Dear Therapy Provider,

Some professional claims for Physical, Occupational and Speech Therapy with dates of service 07/01/2023 or later for procedure codes 92526, 96112, 96113, 97129, 97130 with additional place of service (POS) codes and modifiers are denying incorrectly for Explanation of Benefits (EOB):

• EOB 1030 - "The place of service code is invalid for procedure code. Correct the place of service code. Refer to the Provider Manual or Help Screens for valid place of service codes"

• EOB 4211 - "Modifier is invalid for procedure code. Refer to the Provider Manual, Help Screens, CPT or HCPCS listing for valid modifiers"

A resolution to this issue is in process.

Affected claims will be reprocessed.

Thank you,

Department of Health Care Policy & Financing