



Dear Level 7 Residential Habilitation Provider,

The issue described in the previous communication below has been resolved as of May 27, 2020.

A follow-up communication will be sent once affected claims have been reprocessed.

Thank you,

Department of Health Care Policy & Financing

Dear Level 7 Residential Habilitation Provider,

Some HCBS Developmental Disabilities (DD) waiver claims for procedure code T2016 billed with the following modifier combinations with or without the TU modifier (enhanced rate for COVID-19) may deny for EOB 2384 – “Residential Habilitation Services and Support DIDD benefit limited to 1 unit per day.” Currently, the Colorado interChange will allow one line item to process for payment but will deny the other line item as benefit limited to one per day.

- U3, SC
- U3, SC and TT
- U3, SC and HQ

The Department and DXC Technology (DXC) are working to resolve the issue. Affected claims will be reprocessed by DXC. **This issue, previously communicated as affecting Brain Injury (BI) waiver claims, was incorrect. This issue affects Developmental Disabilities (DD) waiver claims.**

A follow-up communication will be sent once the issue is fully resolved and claims have been reprocessed.

Thank you,

Department of Health Care Policy & Financing

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