



Dear Home Health Provider,

The issue described in the previous communication below has been resolved and affected claims reprocessed on October 8, 2020. This will appear on remittance advices beginning Monday, October 12.

Thank you,

Department of Health Care Policy & Financing

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Dear Home Health Provider,

Some pediatric home health UB-04 claims for members aged 18 to 20 submitted with revenue codes 421, 431 or 441 are incorrectly denying for EOB 0192 – “Prior Authorization (PA) is required for this service. An approved PA was not found matching the provider, member, and service information on the claim.”

A resolution to this issue is in process. Affected claims with dates of service on or after January 1, 2020, will be reprocessed.

A follow-up communication will be sent once the issue has been resolved and affected claims successfully reprocessed.

Thank you,

Department of Health Care Policy & Financing

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