



Dear Case Manager,

The Care and Case Management (CCM) Case Manager Agency (CMA) file extract delay was resolved on Thursday, September 21, 2023.

Delivery of the file extract has returned to a normal daily delivery schedule.

Thank you,

Department of Health Care Policy & Financing

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Dear Case Manager,

We are currently experiencing issues with the delivery of the Care and Case Management (CCM) Case Manager Agency (CMA) file extract. An email notification will be sent as soon as the issue is resolved.

Thank you,

Department of Health Care Policy & Financing

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