

Dear Children's Habilitation Residential Program Waiver (CHRP) Providers,

## Resolved 08/13/24: Some Claims with Procedure Code H2021 were Denying for Explanation of Benefits (EOB) 3530

Some claims with procedure code H2021 for claims submitted between 07/30/24 and 08/08/24 were denying for EOB 3530 - There is no rate on file for the date of service. Charges cannot be processed."

Affected claims were reprocessed on 08/19/24.

Issue resolved on 08/13/24.

Thank you,

Department of Health Care Policy & Financing