



COLORADO
Department of Health Care
Policy & Financing

Dear Trading Partners and Submitters,

Trading partners are reminded to discontinue use of the Provider Web Portal for X12 files and to exclusively use the MOVEit/SFTP automated services to submit all X12 files, such as 837 claim files and 270 eligibility requests.

With MOVEit/SFTP, users can automate file uploads and downloads, create a simple batch interface to avoid logins, upload files manually and search for files to download.

Note: Reports and responses are only retained on the SFTP server for 15 days and then removed for security purposes. Trading partners will still have access to retrieve reports from the Provider Web Portal.

Visit the [MOVEit web page](#) to log into the [SFTP server](#).

Instructions for connecting to and using a batch SFTP client can be found in the [File Delivery and Retrieval System Vendor Interface Specifications](#) in the SFTP (FTP over SSH) Specification section.

Users may contact the [Provider Services Call Center](#) to request login credentials, get help setting up the SFTP or any other questions regarding Electronic Data Interchange (EDI). Users do not need to enter a provider ID into the Interactive Voice Response system but simply state "EDI" to be routed directly to an EDI agent. Callers can refer to this letter regarding "SFTP transition."

Thank you,

Department of Health Care Policy & Financing