

Dear Provider/Submitter,

Providers are reminded that all claims must include a billing National Provider Identifier (NPI). The Health First Colorado (Colorado's Medicaid Program) Provider ID may not be used in place of the NPI.

Effective March 4, 2019, an update was implemented in the Colorado interChange to enforce this rule. Claims denied for EOB 2220 – "Policy not currently enforced - Delta" on or after March 4, 2019, should be resubmitted with the NPI.

Atypical providers (those who do not provide medical services) may use their Health First Colorado ID and do not require an NPI.

Thank you,

Department of Health Care Policy & Financing

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