

For large print, braille or languages other than English or Spanish, call **303-839-2120**.

State Relay 711 for callers with hearing or speech disabilities.

[Date]

Your case number: #####
Your member ID: XXXXX

Informational only. You don't need to do anything to keep your coverage.

Dear [member name],

As of July 1, 2025, you have a new Health First Colorado (Colorado's Medicaid program) regional organization. Your benefits and services will **not** change.

The Health First Colorado regional organization helps you get the services you need. It also manages your physical and behavioral health care. This includes mental health and substance use care, if needed.

Regional organization

[Organization Name]
[Website and phone number]

Tips to access care

- You do not currently have a primary care provider (PCP). PCPs can help you meet your health goals. To get help finding a provider near you, contact your regional organization. You can update your PCP at any time. Go to Enroll: HealthFirstColorado.com. Or call Health First Colorado Enrollment Monday to Friday, 8 a.m. to 5 p.m. at 303-839-2120 or 888-367-6557 (State Relay 711).
- With or without a PCP, you can still go to any Health First Colorado provider.
- Read your Member Handbook to learn about your benefits. You can find the handbook at <u>HealthFirstColorado.com</u>. Or go to <u>CO.gov/PEAK</u>. To get a free copy in the mail, call 303-839-2120 or 888-367-6557 (State Relay 711).
- Get your member ID card in the Health First Colorado mobile app. Create an account at <u>CO.gov/PEAK</u>. To get the app, scan the QR code. For help, call 800-250-7741 (State Relay 711). Your member ID card will also be mailed to you.
- Get member materials and take the member health survey at Enroll.HealthFirstColorado.com.

Thank you,

Health First Colorado Enrollment

