

[Date]

Your case number: #####

Your member ID: XXXXX

Informational only. You don't need to do anything to keep your coverage.

Dear [member name],

Starting July 1, 2025, you have a new Health First Colorado (Colorado's Medicaid program) regional organization and primary care provider (PCP). Your benefits and services will **not** change.

The Health First Colorado regional organization helps you get the services you need. It also manages your physical and behavioral health care. This includes mental health and substance use care, if needed.

The PCP is your main contact to help you meet your health goals. You can change your PCP at any time. Go to Enroll.HealthFirstColorado.com. Or call Health First Colorado Enrollment Monday to Friday, 8 a.m. to 5 p.m. at 303-839-2120 or 888-367-6557 (State Relay 711).

Primary care provider	Regional organization
[PCP Name] [Phone Number]	[Organization Name] [Website and phone number]

Tips to access care

- You can call your provider to make in-person or telehealth appointments.
- You can go to any Health First Colorado provider. If you have an appointment scheduled with a different provider from the one listed above, you can keep that appointment. If the provider listed is not who you normally go to, update that information by calling 303-839-2120 or 888-367-6557 (State Relay 711).
- Read your Member Handbook to learn about your benefits. You can find the handbook at HealthFirstColorado.com. Or go to CO.gov/PEAK. To get a free copy in the mail, call 303-839-2120 or 888-367-6557 (State Relay 711).
- Get your member ID card in the Health First Colorado mobile app. Create an account at CO.gov/PEAK. To get the app, scan the QR code. For help, call 800-250-7741 (State Relay 711). Your member ID card will also be mailed to you.
- Get member materials and take the member health survey at Enroll.HealthFirstColorado.com.

Thank you,

Health First Colorado Enrollment



Scan for
Health First
Colorado
app