

Department of Human Services Tip Sheet: Clients Enrolled in Health First Colorado (Colorado's Medicaid Program)

Regional Accountable Entities – Contact Information

Regional Accountable Entities (RAEs) are responsible for promoting physical and behavioral health for individuals (members) enrolled in Health First Colorado. The RAEs contract and support a network of Primary Care Medical Providers (PCMPs) to serve as members' central point of care. In addition, the RAEs provide or arrange for the delivery of mental health and substance use disorder services. A RAE can help members connect with non-medical services through their health neighborhood. A RAE is assigned based on location of a member's PCMP. **DHS professionals can contact the RAE when a member needs help with things such as:**

- Understanding Health First Colorado benefits and finding their way around the health care system
- Finding a PCMP, behavioral health provider or specialist
- Getting answers to questions about health/wellness and learning about options
- Locating resources to help with needs such as food, housing, childcare and transportation for appointments
- Connecting to 1:1 clinical support from a RAE care coordinator

| Region | Entity Name | Counties | Contact Information for Health First Colorado Members |
|--------|-----------------------------------|--|--|
| 1 | Rocky Mountain Health Plans | Moffat, Rio Blanco, Routt, Jackson, Larimer, Grand, Garfield, Eagle, Summit, Mesa, Delta, Montrose, Pitkin, Gunnison, Ouray, San Miguel, Hinsdale, Dolores, San Juan, Montezuma, La Plata, Archuleta | 1-888-282-8801 Monday through Friday, 8 a.m. to 5 p.m. Email: customer_service@rmhp.org Live chat at: rmhp.org |
| | Rocky Mountain Health Plans Prime | Rio Blanco, Mesa, Garfield, Pitkin, Gunnison, Montrose | 1-888-282-8801 Monday through Friday, 8 a.m. to 5 p.m. RMHP Prime |
| 2 | Northeast Health Partners | Weld, Morgan, Logan, Sedgwick, Phillips, Washington, Yuma, Lincoln, Kit Carson, Cheyenne | 1-888-502-4189 Care Coordination Line: 1-888-502-4190 Monday through Friday, 8 a.m. to 5 p.m. northeasthealthpartners.org |
| 3 | Colorado Access | Adams, Arapahoe, Douglas, Elbert | 303-368-0037 or 1-855-267-2095 (toll free) Monday through Friday, 8 a.m. to 5 p.m. coaccess.com |
| 4 | Health Colorado, Inc. | Lake, Chaffee, Fremont, Saguache, Custer, Mineral, Rio Grande, Alamosa, Conejos, Costilla, Huerf Ano, Pueblo, Las Animas, Crowley, Otero, Kiowa, Bent, Prowers, Baca | 1-888-502-4185 Care Coordination Line: 1-888-502-4186 Monday through Friday, 8 a.m. to 5 p.m. healthcoloradorae.com |
| 5 | Colorado Access | Denver | 303-368-0038 (Denver County) or 1-855-384-7926 (toll free) (Denver County) Monday through Friday, 8 a.m. to 5 p.m. coaccess.com |

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|--|------------------------------------|---|--|
| | Denver Health Medicaid Choice | Denver | 303-602-2116 or 1-855-281-2418 Monday through Friday, 8 a.m. to 5 p.m. Denver Health Medicaid Choice |
| 6 | Colorado Community Health Alliance | Boulder, Broomfield, Clear Creek, Gilpin, Jefferson | 303-256-1717 or 1-855-627-4685 (toll free) Monday through Friday, 8 a.m. to 5 p.m. cchacares.com |
| 7 | Colorado Community Health Alliance | Park, Teller, El Paso | 719-598-1540 or 1-855-627-4685 (toll free) Monday through Friday, 8 a.m. to 5 p.m. cchacares.com |
| All regional organizations offer State Relay 711 for callers with hearing or speech disabilities. | | | |

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Regional Accountable Entities – Service Area by County

Accountable Care Collaborative

