

# Reasonable Compatibility Tip Sheet

Tip Sheet June 2021

## What is Reasonable Compatibility?

- Reasonable Compatibility refers to an allowable difference or discrepancy between the income an individual self attests and the amount of income reported by an electronic data source.
- Reasonable Explanation refers to the opportunity given to a member to explain a discrepancy between self-attested income and income as reported by an electronic data source, when the difference is above the threshold percentage for reasonable compatibility.

## How Reasonable Compatibility Works?

- When applying for medical assistance, earned income can be self-attested by an applicant and then verified through an electronic data source. If income cannot be verified through an electronic data source the member is required to provide income documentation. If the member does not provide the requested proof of income, they will be terminated for failure to provide this information with 10-day noticing.
- When income information provided by or on behalf of an applicant/member is not determined reasonably compatible with income information obtained through an electronic data source, a Reasonable Opportunity Period is given.
- Reasonable Opportunity Period has changed from 90 to 30 calendar days. Through member feedback, we determined reducing the reasonable opportunity period reduces confusion and keeps the important task front and center for members to complete timely.
- The member will then be given a reasonable opportunity period of 30 days to provide a response to the income discrepancy letter. If the income discrepancy letter is not returned, the electronic interface will be used to determine a member's eligibility. If the member does not provide a response to the income discrepancy letter, they will be terminated for being over income with 10day noticing.

## How Reasonable Compatibility is Changing?

- The window for a member to provide a response to the income discrepancy letter will change on February 13, 2021 from 90 to 30 calendar days.

## **How Can You Help Inform a Member of these Changes?**

- If a member receives a letter requesting a response needed about their income, remind them they only have 30 days to respond.