

Colorado Recovery Audit Contract (RAC) Invitation to Join the Provider Advisory Board

The Department would like to invite all Health First Colorado Providers who would like to participate in the Provider Advisory Board to submit a resume <u>here</u> for consideration.

During the August 3rd, 2023 Stakeholder Engagement meeting the Department had expressed that the RAC Provider Advisory Board would be open to providers only and will not be open to attorneys or associations. We want to ensure that we are clear that providers who participate in other boards or who are part of an association are welcome to apply.

The RAC Provider Advisory board should be comprised of provider volunteers from different backgrounds, specialties, and areas of medical and billing expertise. Since RAC Audits encompass many different types of providers and unique provider type billing practices, we want to ensure that the board contains a handful of different types of providers, specifically those who can speak about billing and give insight about common practices in their field. This allows for a collaborative and open approach to reviewing diverse issues, and create common solutions to help Department ensure that the program is fair, balanced, and equitable.

The RAC Provider Advisory Board will meet quarterly, in between stakeholder engagement meetings so that if there are items we need to add to the stakeholder agenda, items we need to follow-up on or get clarity on, that we have the time to ensure we can update and post agenda.

The availability needed from board members are to:

- Submit agenda items prior to the meeting (if needed) & take lead to give context to those items
- Meet Quarterly for 1-2 Hours for open discussion related to the agenda
- Join in collaborative and open conversations during the board meetings

As of today we have representation from providers in the following areas:

- Hospice
- Metro Hospitals

The Department appreciates the willingness of the volunteers who applied, but is hopeful that this communication will express the want and need for providers from areas such as rural clinics & hospitals, durable medical equipment, physician services, home health agencies, HCBS providers, or any other provider type so we have a board where there is equality in the voices of the providers who may be subject to RAC audits.

We will be closing the form on October 16th and sending all resumes to our Executive Director, Kim Bimestefer for final selection of the RAC Advisory Board Members.

Have Questions or Suggestions for the Department Regarding the RAC?

The Department has created a Google Form for Stakeholder Engagement to ensure that Providers are getting timely responses to information they are requesting. This will allow the Contractor Audit Operations Unit Team to respond more quickly and efficiently.

To provide suggestions, ask questions, or to request agenda topics, please fill out the following survey/form. Clickable ink: <u>Colorado RAC Department Stakeholder Engagement Form</u>.