



Dear Provider,

Starting July 1, 2018, Health First Colorado's (Colorado's Medicaid Program) Capitated Behavioral Health Benefit will be administered by new Regional Accountable Entities (RAEs). The RAEs will perform the duties previously contracted by the Behavioral Health Organizations (BHOs) and Regional Care Collaborative Organizations (RCCOs).

During this critical transition from the BHOs to the RAEs, Health First Colorado and its contractors are committed to ensuring a smooth transition of care for members actively engaged in behavioral health treatment.

Common Questions

"I'm a behavioral health provider and am working with my RAE to finalize a contract/case agreement. Can I continue to provide services to members in the meantime?"

Yes, behavioral health providers who are working with the RAEs to finalize contracts may continue providing services to meet members' needs. The Department has a [Transition of Care Policy](#) that requires our managed care entities to honor a member's ongoing course of treatment for 60 days following a change in a member's managed care entity. Providers should work closely with their RAE during this time.

"How will behavioral health services be paid under Phase II?"

Behavioral health services will continue to be paid through the capitated behavioral health benefit. The services covered under the capitated behavioral health benefit and the processes for behavioral health clinicians to claim reimbursement remain almost exactly the same; the primary difference being the RAEs will now process reimbursement instead of the BHOs. Refer to the [Contracting Guidance for Behavioral Health Providers Fact Sheet](#) for more information.

"Who should I contact to establish a contract?"

[Contact the RAE in your region](#) to establish a contract or to request more information.

Additional information, including provider webinars, fact sheets and member communications, can be found on the [ACC Phase II web page](#).

Thank you,

Department of Health Care Policy & Financing

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